

**ANNUAL PERFORMANCE REPORT
&
ACCOUNTS**

2015

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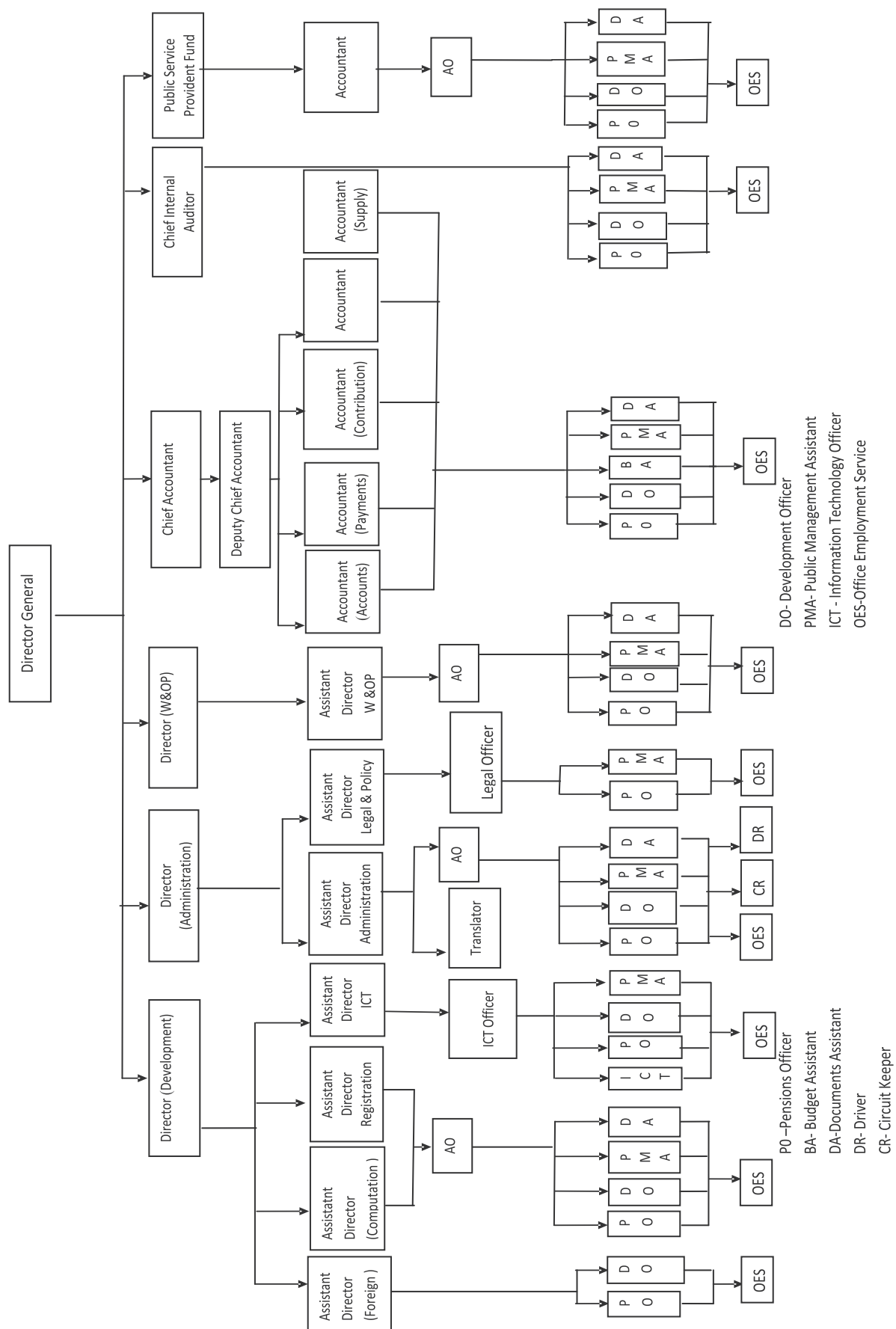
Vision

A community of pensioners satisfied in economical and social aspects

Mission

Offering legal benefits to the pensioners of Public Service and their beneficiaries with the application of information technology and management methodologies whilst ensuring the satisfaction of both recipients and service providers intertwining public and private sectors

Organizational Structure



Pension Department – Approved Cadre

Condition of the Designation	Designation	Service	Salary System	Approved all Designation	Number of Employees	Vacancies
Senior Level	Director General	SLAS (Special)	SL 3	01	01	00
	Director of Pensions	SLAS (Class I)	SL 1	03	02	00
	Chief Accountant	SLAcS (Class I)	SL 1	01	01	00
	Deputy Director / Assistant Director	SLAS (Class II or III)	SL 3	09	09	00
	Accountant	SLAcS (Class II or III)	SL 4	08	07	01
	Deputy Director / Assistant Director	SLICT Service II/ III	SL 5	01	00	01
	Legal Officer	Dept	SL 6	01	00	01
Tertiary Level	Administration Officer	PMAS (Supra)	MN 7	04	04	00
	Translator	TS	MN 6	02	00	02
	Information Technology Officer	SLICT Service	MN 6	05	00	05
Secondary Level	Budget Assistant	Related Service	MN 4	01	01	00
	Pension Officer	Related Service	MN 4	340	304	36
	Technical Officer	SLTS	MN 3	01	00	01
	Public Management Assistant	PMAS	MN 2	190	108	84
	Information Technology Officer	SLICT Service	MT 1	05	01	04
	Development Officer	D/O	MN 4	398	348	50
	Document Assistant	Dept	MN 1	141	134	7
Lower Level	Circuit Keeper	Dept	PL 1	02	02	00
	Chef /Garden Keeper	Dept	PL 2	04	01	03
	Driver	D/S	PL 3	12	10	02
	Officer Employment Service	KKS	PL 1	56	48	08
Total				1185	978	207

Overview

The role of the Department of Pensions is to monitor the payment process whilst ensuring the accuracy of the pension benefits applicable to the public servants, who are entitled to pension. The main task among these functions is to maintain the process followed to pay the monthly pension to nearly 565,000 pensioners' community. In the meantime, we purely believe that the Department of Pension has to shoulder the role of ensuring the protection of such a large community and their family members, performing the huge social responsibility by making them the active partners of the economic process of the country and working to ensure that their well formed knowledge and skills for social development, stepping beyond the subject wise framework.

In accordance with the agreement made in the Performance Report of the Department of Pension for 2014, modern information technology, policy decisions and new trends in management were applied in order to pay relevant benefits to pensioners' community from the end of the year. During year 2015 the Department could win the credibility of Pensioners by way of carrying out a payment process which ensures transparency. Accordingly Department can pay the first monthly pension within the first month falls after retirement whilst paying the gratuity within seven days from the date of retirement.

The significant progress achieved by the Department during year 2015 is the commencement of payment through centralized data system removing baseless

views on the payment of pension and introduction of huge technological transformation in all the functions of the Department implementing further the online process which was commenced in year 2014. The positive outcome of the effort is that the Department could ensure real time service delivery coordinating all District and Divisional Secretariats.

Legal provisions have been made by the new Government after 10 years to offer benefits to the pensioners, who did not receive the benefit according to the salary increase in public service in 2006, which has become a grave grievance among pensioners' community. The capability achieved by the Department of Pensions as a result of the above mentioned technological enhancement can be highlighted as a turning point of the progressive journey of the Department.

Further the Department became the focal point and the example in the public service for private sector and it had become the subject of private sector's studies and observations. The Department has been selected as a model institution which can be introduced to foreign observers. Therefore the Department became the field of studies for foreign scholars directed from the National Productivity Secretariat and invariably it induced us to follow more productive path in our service delivery. Accordingly the Department could win at the end of year 2015 the National Productivity Award for 2014. During this year which witnessed the success in various challenges, the Department gained the strength for its future journey with the implementation of modern concepts obtaining assistance and guidance of private sector and

providing a large number of modern services to pensioners' community. Under such circumstance, it should make this instance to remind the excellent service made by the Department for the benefit of Pensioners' community during 2015 and appreciate the commitment and highly commendable service of the whole staff of the Department and further to extend gratitude to the Cabinet of the new Government, Ministry of Public Administration and Management, all printed and electronic media and pensioners' community for their contribution to encourage us to carry out the role of the Department efficiently and with accountability, which is constantly updated .



1. Registration of pension and awarding of benefits

The most important step of the payment process of pension is the registration for obtaining social security benefits at the end of the period of service in public sector. When the relevant application for the purpose is submitted to the Department by relevant institution the beneficiary is issued a pension number and then the retired officer will become a beneficiary, who receive monthly pension from the Department

Chart 01

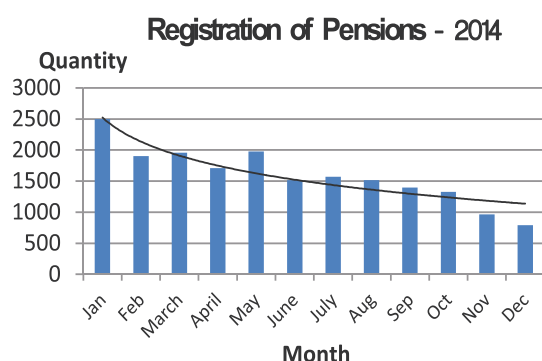


Table 01

Month	Registered Quantity
Jan	2496
Feb	1901
March	1957
April	1708
May	1975
June	1514
July	1569
Aug	1517
Sep	1394
Oct	1325
Nov	964
Dec	792

Source – Registration Branch

Chart 02

Registration of Pensions - 2015

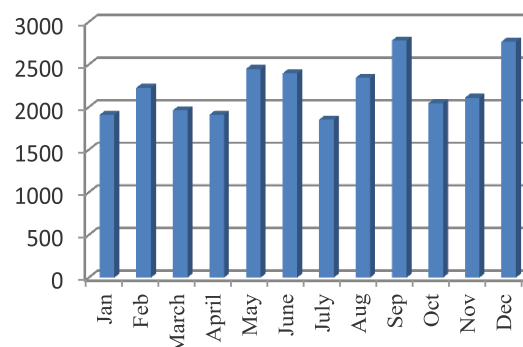


Table 02

Month	Registered Quantity
Jan	1911
Feb	2228
March	1963
April	1911
May	2448
June	2396
July	1853
Aug	2344
Sep	2783
Oct	2046
Nov	2110
Dec	2767

Source – Registration Branch

Accordingly 22000 pension awards submitted through public institutions during year 2014 have been registered and they were included by the Department in the process for payment of pension. Officers in civil services and members of armed forces as well as police officers are also included in the registrations. Registration of death gratuity of the officers, who have demised whilst in service has also included in the same time.

Chart 03

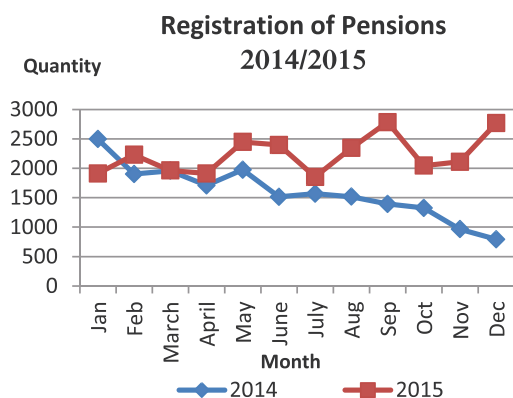


Table 03

Month	Registered Quantity - 2014	Registered Quantity -2015
Jan	2496	1911
Feb	1901	2228
March	1957	1963
April	1708	1911
May	1975	2448
June	1514	2396
July	1569	1853
Aug	1517	2344
Sep	1394	2783
Oct	1325	2046
Nov	964	2110
Dec	792	2767

Source – Registration Branch

In addition to the above, the Department takes action annually to offer new pension entitled to and other related benefits to the pensioner receiving pension benefits, once the government institution, where the officer served, has decided to provide for losses occurred due to deprivation of salary increments, promotions etc, which should have been granted to the officer during the period of service.

The most important event observed in year 2015 is the remarkable increases in making pensioners entitled to such benefits. This highlights the fact that the Department has to prepare again the pension due to the lack of interest of Government institutions connecting to retirement process and the pensioner him/herself.

Chart 04

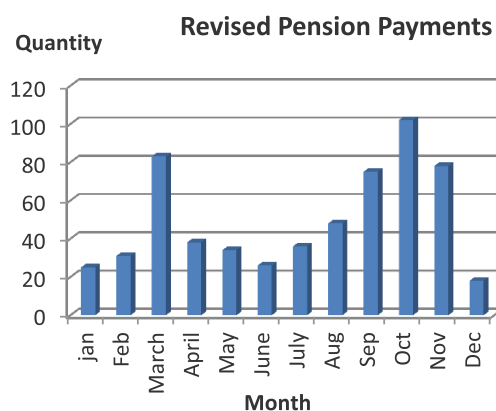


Table 04

Month	Registered Quantity 2015
Jan	25
Feb	31
March	83
April	38
May	34
June	26
July	36
Aug	48
Sep	75
Oct	102
Nov	78
Dec	18

Source – Registration Branch

Another significant task performed by the Department is the registration of Widowers' and Orphans' Pension, Widowers' and Orphans' Pension, and Disabled Beneficiaries. Accordingly it has become possible to register nearly 22000 pensioners during the year.

Chart 05

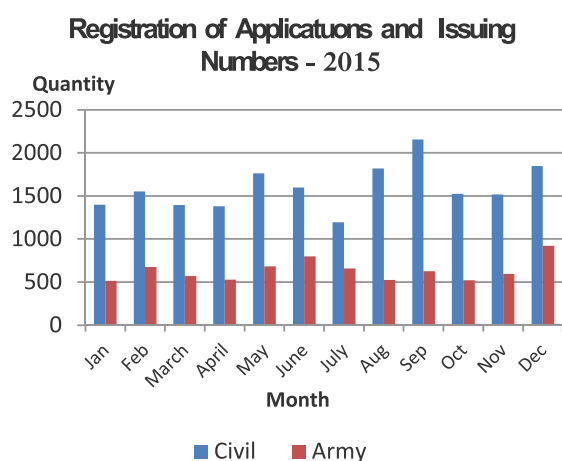


Table 05

Month	Civil	Forces
Jan	1397	514
Feb	1551	677
March	1393	570
April	1382	529
May	1764	684
June	1599	797
July	1194	659
Aug	1820	524
Sep	2155	628
Oct	1524	522
Nov	1516	594
Dec	1847	920

Source – Registration Branch

It is a great achievement that the Department could modernize this process during year 2015. Further it should be noted that simplification of the

procedures of the Department has made the management of the institution more convenient. The amendment of the Act applied for the process for making entitlement to the benefits of Widows' and Orphans' Fund, which is old more than 115 years, can be shown as an achievement in year 2015. One of the main observations made in the investigation on Registration Division is that 20% of the applications submitted to the Department have to be referred again to same institutions.

Chart 06

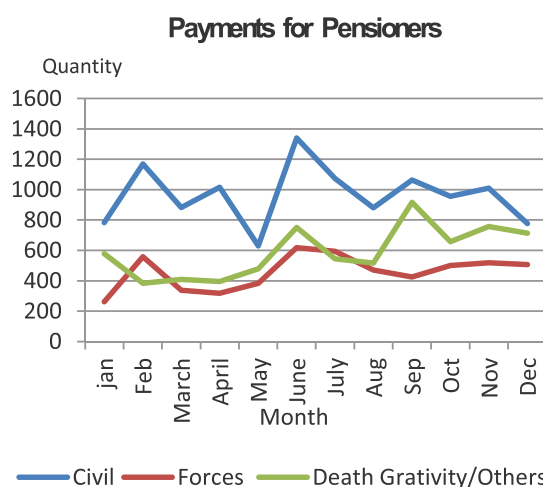


Table 06

Month	Civil	Forces	Modifications
Jan	783	262	578
Feb	1169	558	383
March	883	338	409
April	1015	318	395
May	630	383	479
June	1340	618	752
July	1073	594	544
Aug	881	470	516
Sep	1064	424	916
Oct	957	500	657
Nov	1010	518	757
Dec	777	506	713

Source – Registration Branch

Since more time has to be taken to award pension, it was observed that the Pensioner becomes dissatisfied in this regard. Such situation has also shown that the Public Servant of relevant institution has no sound understanding on the pension process.

Chart 07

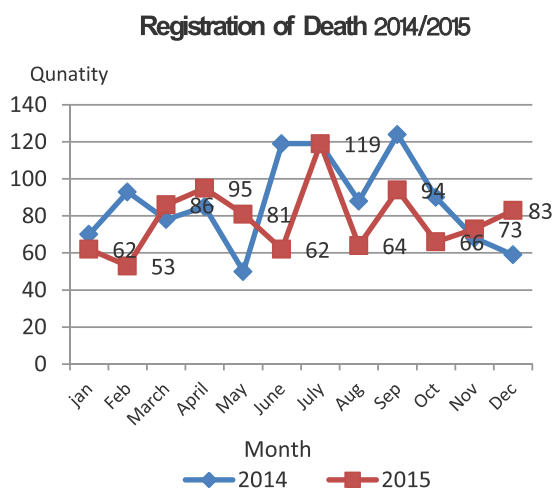


Table 07

Month	Registered Quantity 2014	Registered Quantity 2015
Jan	70	62
Feb	93	53
March	78	86
April	85	95
May	50	81
June	119	62
July	119	119
Aug	88	64
Sep	124	94
Oct	90	66
Nov	68	73
Dec	59	83

Source – Registration Branch

Therefore with a view to avoid such weaknesses, process followed to award pensions has been amalgamated and further the Department has taken action to make relevant parties aware of the same. In the meantime attention was paid find new solutions in information and communication technology for making the registration process more simplified and efficient. On line Issuance of registration numbers through the official website has been commenced during the year.

Accordingly online applications are perfected using website and other documents are also attached to the application by scanning such documents. In the meantime other correspondence is carried out through e mail. Accordingly it has become possible to save the cost as well as the time spent for the correspondence.

Under this process an amount nearly Rs 150 million could be saved annually and the benefits of such saving could also be granted to the citizens of the whole country. However the greatest achievement is that the Department could pay the pensions of the pensioners on due date without facing any delay.

At the instance where an effort is made to make an identity in the Global Society as a country whilst making links with information technology, it is a great achievement that the Department has made a success in combining both public officers and pensioners' community with the application of modern information technology.

We are now looking forward to find online solutions for all functions in future using the wide experience we gained and gaining strength from the achievements.

2. Payment of pension benefits

Main role of the Department of Pension is to implement the process for payment of pension benefits to beneficiaries of pensioners' community including those who have already retired and who would retire in future. Accordingly during the year payments were made under the categories such as

the payment of pensions, payment of gratuities, payment of new pensions in 2015, payment of Widows' and orphans, payment of pensions for retired armed personals, payment of death gratuity and returning the contributions of W&OP.

Chart 08

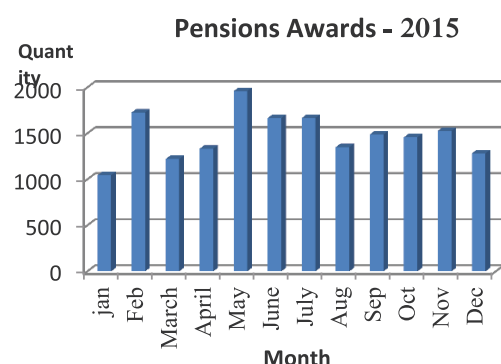


Table 08

Month	Pension Awards 2015
Jan	1045
Feb	1727
March	1221
April	1333
May	1960
June	1667
July	1667
Aug	1351
Sep	1488
Oct	1457
Nov	1528
Dec	1283

Source – Registration Branch

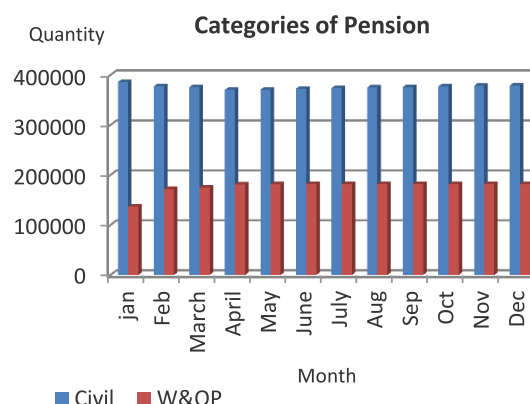
Accordingly 565000 pensioners have been paid pension benefits during the previous year and the amount paid in this way was Rs. 142 billion. This amount holds 1.7% from the Gross National Product of the country and 12.5% from the annual revenue of the government. Spending such a huge

amount, the Government expects to ensure the social security of the public servants who contributed to build Motherland.

However this process is not limited to public servant but it has now ensured the social security of Widow or widower', orphans, specially disabled children. Thus this system has been transformed to a system which provides social security for several generations.

When comparing with other social security systems existing in the country, it is evident that the process of the Department is a giant programme. One of the most significant factors revealed by the study carried out relating to the functions of the Department during the past few years is that it has occurred malpractices and misuse of financial recourses due to the process followed constantly to pay arrears of salaries.

Chart 09



With the implementation of process after establishment of a special unit to make the payment of arrears of salaries efficient, the Department could reduce the number of such cases. The ability gained by the department to control the misuse of financial resources can be highlighted as an achievement of the Department.

Table 09

Month	Civil	Forces
Jan	386068	136612
Feb	377073	171960
March	375305	174804
April	369947	180829
May	370656	181056
June	372429	181704
July	373655	182053
Aug	374758	182127
Sep	375807	182026
Oct	377085	181923
Nov	378247	182054
Dec	378520	181942

Source – Registration Branch

2.1 Process for making first payment

Expansion of the process commenced at the latter part of the year 2014 to make first payment is a victory for the Pensioners' Community. The role of the First payment division is to take action for the payment of pension gratuity to the Pensioner within seven days from the awarding of entitlement and further to commence payment of monthly pension within the first month falls after awarding the pension. This measure paved way to eliminate the uncertainty in the mind of pensioner regarding the entitlement to pension and further gave an assurance that the pension is paid on due date. This is the result of the respect paid to the senior citizen who toiled in public service.

Our observations proved that at earlier occasions it had taken more than 12 months to pay first pension issuing a pension number.

Accordingly it could take measures in the registration process to grant benefits instantly without confining to the registration. This is also a great turning point of our journey.

However such step does not put the dot to the role of the institutions which approve the pension and

they have been entrusted with the responsibility for issuing awarding certificate to pensioner.

Chart 10

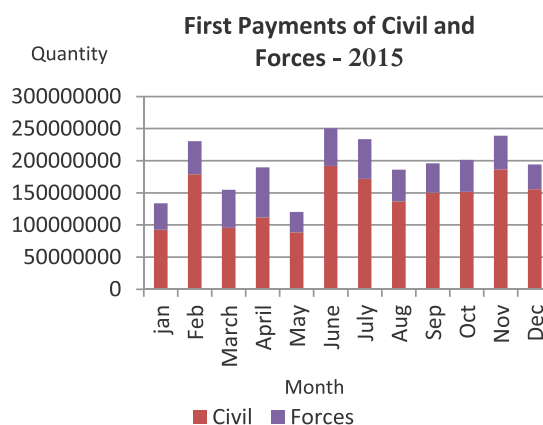


Table 10

Month	Civil	Forces
Jan	92,466,459.65	41,125,283.75
Feb	178,751,884.18	51,458,738.66
March	95,552,308.79	59,327,214.79
April	111,570,120.02	77,897,837.09
May	88,687,519.96	31,795,204.14
June	192,106,741.65	58,290,555.15
July	171,953,329.82	61,365,290.95
Aug	136,864,181.86	49,028,759.01
Sep	150,268,993.20	45,851,939.33
Oct	151,617,816.11	49,479,083.14
Nov	186,700,524.13	52,103,970.55
Dec	155,444,511.26	38,744,467.39

Source – Registration Branch

However according to the observations made by the Department it seems that the delay in awarding certificates is still not removed.

In order to strengthen the process a special unit has been established in the Department and accordingly the Department commenced the coordination also.

Chart 11

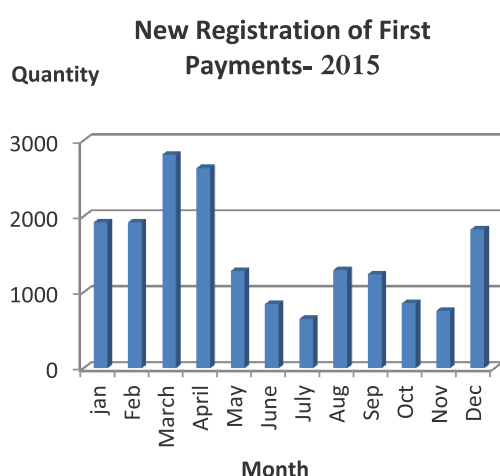


Table 11

Month	First Payments new registration
Jan	1923
Feb	1923
March	2815
April	2637
May	1282
June	845
July	649
Aug	1296
Sep	1238
Oct	857
Nov	756
Dec	1827

Source – Registration Branch

2.2. Pension Gratuity

The pension gratuity which is to be paid instantly at the retirement of a public servant can be shown as a great benefit received by him at the prime of life. Department has made an achievement during the previous year by paying gratuity within 7 days from

the date of retirement. Since the new Government has decided to continue that programme during year 2015 also, the General Treasury has assured to take every necessary step to strengthen the process. Therefore it has become possible to award the gratuity through a state bank as soon as the pension is awarded to the pensioner and it is a great relief for the pensioner. In the meantime Department was able to reduce the interest paid in this regard with the intervention of General treasury.

Chart 12

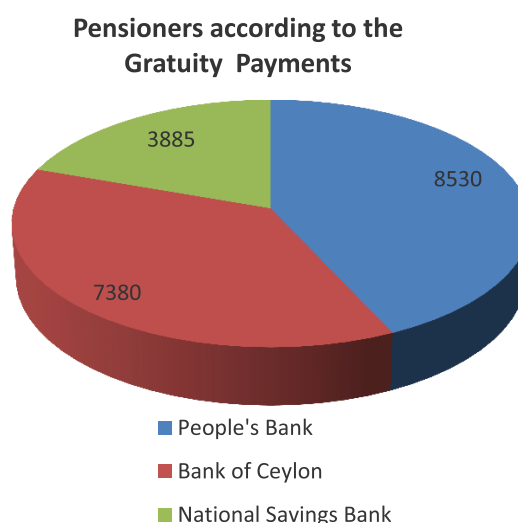


Table 12

Bank	Quantity of Pensioners
People's Bank	8530
Bank of Ceylon	7380
National Savings Bank	3885

Source - Account Branch

Accordingly action has been taken to give them consultations by entrepreneurs in public and private sectors enabling them to invest this money at any downfall of the economy or inflation in a fruitful way. Department has taken measures to transform this pension community receiving

gratuity from the traditional role of the pensioner to an investment oriented community who has the capability to step forward with the economic trends. The Government has decided to continue this process during year 2015 and therefore the General Treasury has assured to take every possible step to strengthen it.

Chart 13

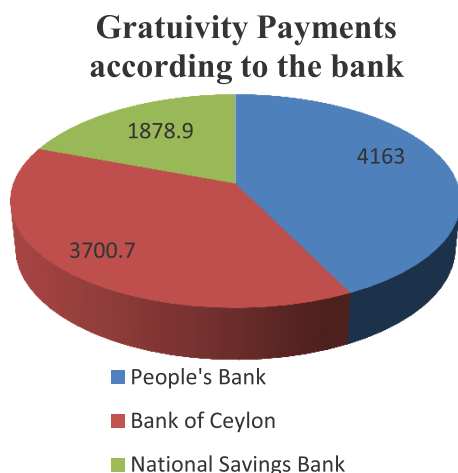


Table 13

Bank	Quantity of Pensioners
People's Bank	4163
Bank of Ceylon	3700.7
Nationsl Savings Bank	1878.9

Source - Account Branch

Accordingly once the pension is awarded the gratuity is awarded by a state bank. It is a great relief for the pensioners' community. In the meantime Department was able to reduce the interest paid in this regard with the intervention of General treasury.

Without confining to pay correctly the gratuity entitled to the pensioner in due time, the Department has commenced to make necessary

action in year 2015 to add higher economic value to that amount.

Chart 14

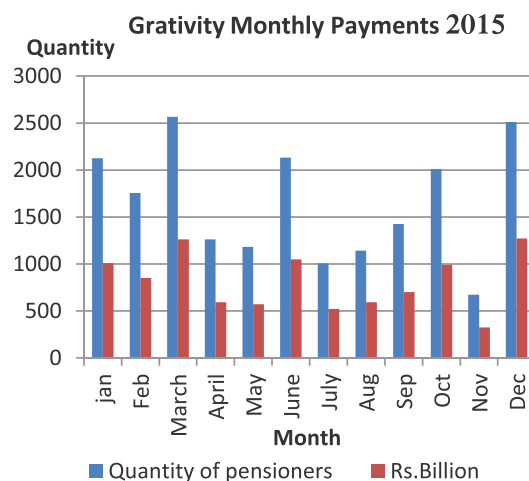


Table 14

Month	Quantity of Pensioners	Amount Rs.Billion
Jan	2126	1010
Feb	1756	853
March	2567	1262
April	1263	593
May	1183	573
June	2133	1051
July	1007	522
Aug	1141	592
Sep	1425	700
Oct	2010	990
Nov	675	325
Dec	2510	1272

Source - Account Branch

Accordingly Department of Pensions has taken action to transform the pensioners' community to an investors' community steps forward with economic tendencies by removing then from the traditional role of the pensioner.

Further necessary measures have also been taken to provide them with consultations by entrepreneurs of both public and private sectors enabling them to invest their money even at such times of inflation and where downfall is observed in the economy.

Chart 15

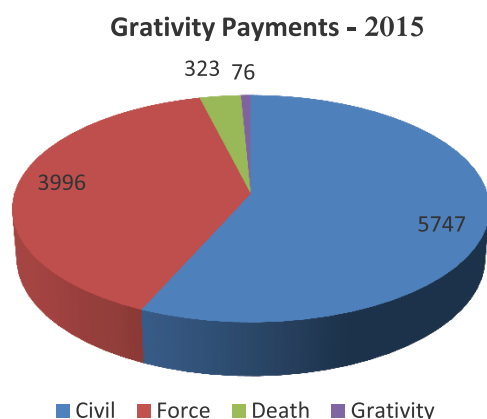


Table 15

Division	Amount Rs.
Civil	5747
Forces	3996
Death	323
Grativity	76

Source - Account Branch

Accordingly Department of Pensions has taken action to transform the pensioners' community to investors' community steps forward with economic tendencies by removing them from the traditional role of the pensioner. When we consider the gratuity paid it is obvious that a large area of the economy is covered by it.

This amount, which is paid nearly to 22000 persons, who retire annually, is nearly amounted to 18 billion. Reinvestment of such a huge amount will not only make avenues for development of the economy but will be an inflow to the economy. Hence our long term objective is to transform the

public Servants' community to leading investors after their retirement.

Chart 16

Quantity of Pensioners according to the Grativity Payments - 2015

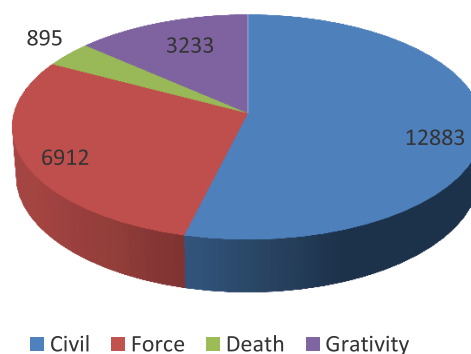


Table 16

Division	Quantity of Pensioners
Civil	12883
Forces	6912
Death	895
Grativity	3233

Source - Account Branch

3. Making pension awarding process more convenient

New pension application, PD 03 has been introduced by Circular No 3/2015 instead of Form A which has been introduced earlier for granting pension benefits. By such measure it could gain following benefits.

1. It is possible for Department to make decisions examining new application since all the particulars pertaining to awarding of pension are included in the application.
2. PD 03 application has eliminated all unnecessary correspondence since under new process only one PD application is collected instead

of accepting 05 copies sent previously by the Pensioner.

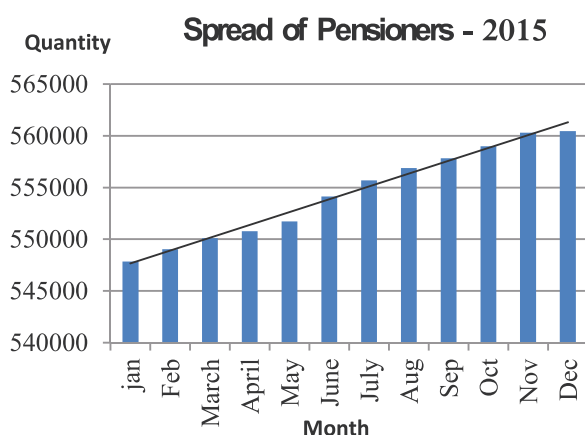
3. It is possible to collect all necessary information for the performance of all tasks.

4. All functions such as payment of gratuity, payment of monthly pension, granting benefits to orphans and disabled, issuance of pensioner's identity and updating the data system can be performed using one and the same application.

5. Since the W&OP file of the pensioner is also updated at the time of retirement of the officer by preparing pension file, issuing awarding certificate in future it will be an advantage for granting privileges at later occasions.

6. Collection of all particulars, which are required to award pension, widows pension, orphans' pension, and disabled pension, (4 in 1) and storing such data will make the process more convenient ensuring transparency and speed of the process.

Chart 17



Such measure has made way to minimize the usage of stationeries and to make the internal affairs of the Department a success and it can be highlighted as a great achievement of the whole public service.

Table 17

Month	Quantity of Pensioners
Jan	547844
Feb	549033
March	550109
April	550776
May	551712
June	554133
July	555708
Aug	556885
Sep	557833
Oct	559008
Nov	560301
Dec	560462

Source - Account Branch

3.1 Awarding of pension

Pension awarding process has been transformed to a simple activity. Minimizing the complexities of the process for making applications action was taken to prepare data system by collecting particulars of pensioners one and the same occasion. Accordingly it could expedite the process. Further a large number of new instructions have been issued during the year and accordingly it has become possible to transform the payment process of pension to more simple and transparent system.

4. Development of procedures

4.1 Enhancing the payment process

The existed system applied for payment was observed as a method with complexities. Under that system payment process was made through various methods such as transferring money directly to Bank accounts, remitting money to the banking system through Divisional secretariats and releasing money to sub branches of the bank through the head office of the bank.

With a view to make the process more convenient, discussions were held with all banks regarding the possibility to remit monthly pension directly to the bank account of the pensioner. As a result of the agreement arrived in such discussions, data for payment of monthly pension were provided to the head office of banks by the Department and accordingly direct remittance process has been commenced.

Chart 18

Printing and Postal Cost

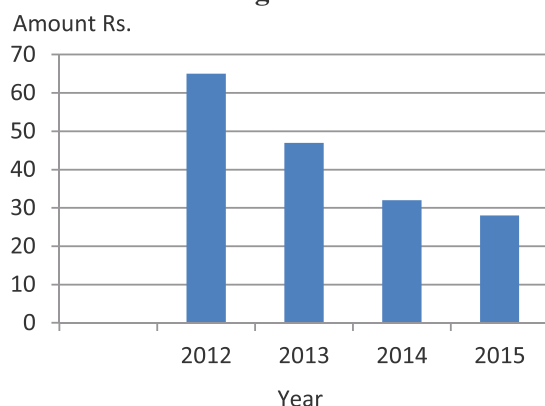


Table 18

Year	Amount Rs.
2012	65
2013	47
2014	32
2015	28

Source – Account Branch

This process made a huge relief to the Department as well as the banks and made way to save time, labor and overhead cost by a considerable level.

Further with the simplification of this process it has become possible to stop the issuance of the document for monthly payments which was printed and delivered by Divisional Secretariats for the payment of pension.

4.2 Reorganization of the process for payment of arrears of salaries

It had to pay huge amounts as arrears of salaries at the retirement due to various reasons. However the process followed in this regard was a complicated one. Under that process such arrears were prepared by Divisional Secretariats and then sent them to the Department and accordingly it has become difficult to make a proper internal control over the process for payment of monthly pension and arrears. Further it was observed that there are possibilities for various malpractices in the process for payment of arrears.

Therefore a necessity has arisen to carry out the payment of arrears of salaries under proper internal control and examination. It was observed a delay in the payment of civil pension and widows and orphans' pension and further it has to call information from Divisional Secretariats by sending the case to Divisional Secretariat, once the case is approved by the Department. Accordingly new methodology mentioned below has been introduced as a remedial measure.

1. To commence the process for first payment promptly
2. To commence the payment of dependence allowances to the dependants directly by the Department
3. To carry out payment of widows' and orphans' pension directly by the Department
4. To establish a separate division to examine the activities relating to the payment of arrears of salaries

Further the payment process has been revised at several occasions and at first a special format has been introduced to obtain particulars on arrears by the Department. Then this format has been simplified further and activities relating to payment of arrears of salaries have been carried out by another system outside the monthly payment process after examining the particulars on arrears by the Department. Therefore it has now

become possible to carryout activities relating to payment of arrears more accurately and with more internal control and examination.

4.3 Centralizing the process for payment of monthly pension

Payment of monthly pension has been carried out by 332 Divisional Secretariats in a decentralized manner. For that purpose separate data systems were maintained at 332 Divisional Secretariats. Under this process necessary data were called by the Department monthly and remittance has been made to banking systems and post offices after amalgamating them. Since it was difficult to ensure proper control and examination over this process, the credibility of the payment system was at the minimum level. Further there was no proper methodology to verify the accuracy of information on new pensioners who join the system.

Unavailability of a system to confirm the accuracy of money released to District Secretariats and Divisional Secretariats for monthly payments had created a grave a problem for the Department. Since the expenses should be correctly accounted and proper reporting should also be ensured the Department was compelled to find solutions to above problems and it was therefore became main tasks of the Department.

At this instance the necessity to build a centralized data system was observed by way of combining all data systems maintained at the level of Divisional Secretariats in order to avoid this problematic situation. Accordingly a centralized data system was created combining all data systems within the Department.

Thus the payment of monthly pension has been commenced through a centralized data system under the Department. Centralized data system was applied for the pension process. The main challenge faced by the Department in this regard is the exchange of information with all Divisional Secretariats. At this instance the network facility

already provided to Divisional Secretariats has been further enhanced and the information system has been developed up to the level where all Divisional Secretariats and Head office work as one establishment through network. This can be highlighted as one of the achievement of the Department.

Chart 19

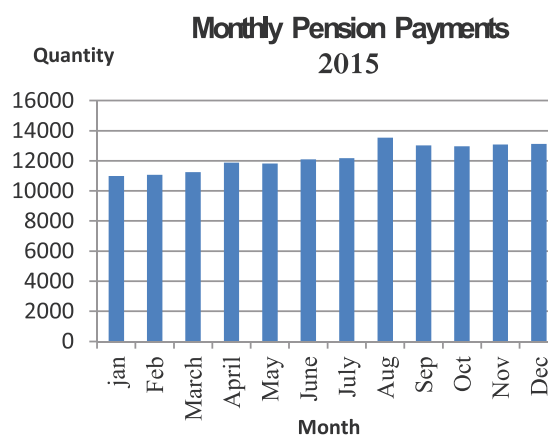


Table 19

Month	Quantity of Pensioners
Jan	547844
Feb	549033
March	550109
April	550776
May	551712
June	554133
July	5557088
Aug	556885
Sep	557833
Oct	559008
Nov	560301
Dec	560462

Source - Account Branch

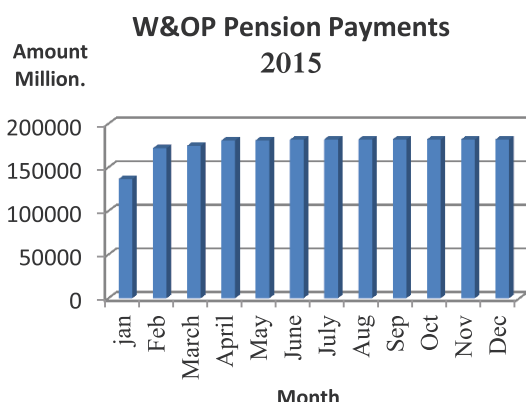
After this change the network system was applied for making all Divisional and District Secretariats aware of the process and for the first time web conferencing facility was used by the Department.

This system made the way for the Department to have a confirmation on the number of pensioners who are added to the payment process monthly and its accuracy. Thus the Department found a way to determine accurately the amount to be released to District and Divisional Secretariats for making payments. Accordingly it has become possible to carryout accounting activities whilst preparing financial reports more accurately.

4.4 Pension

The existed system for the payment of Widows' and Orphans' Pension was to call the file relevant to W&OP from Divisional Secretariat after the required documents are handed over to Divisional Secretariat by the Widow after the demise of pensioner. Then the Divisional Secretary awards the widows' and orphans' pension. It took a long period to follow this long process. Therefore it had arisen a situation where arrears of salaries had to be paid to a large number of persons.

Chart 20



Under the system introduced by the Circular, data of the demised pensioners are indicated monthly in the centralized data system of the Department according to the Divisional Secretariats. Accordingly the death certificate, marriage certificate submitted by relevant widow and other calculations are scanned and then required information is submitted to the Department by respective Divisional Secretariat through network system.

Table 20

Month	W&op pension payments
Jan	136612
Feb	171960
March	174804
April	180829
May	181056
June	181704
July	182053
Aug	182127
Sep	182026
Oct	181923
Nov	182054
Dec	181942

Source - Account Branch

In this way the Department joins with all Divisional Secretariats in one system through real time connectivity. Thus the Department could reform the process applied for payment of Widows' and orphan' pension in 2015.

Accordingly the registration of Widows' and Orphans' pension can be transformed to a more convenient process and further facilities can be provided by a separate computerized information system through Divisional Secretariats to make payments to Widows/widowers and Orphans from the next month after the demise of the pensioner by registering them under W&OP. Under this system registration of information can be made online once the particulars of the widows are submitted to the Divisional Secretariat.

Under this new method the registration under widows' and orphans' pension scheme can be completed within a short period bearing a low cost and the credibility of the process is also at a higher level. Therefore it is a productive step. This system eliminated the delay occurred in the payment of widows' and orphans' pension and in return the payment of arrears was also minimized.

In the meantime the Department could issue the W&OP number under centralized system.

Chart 21

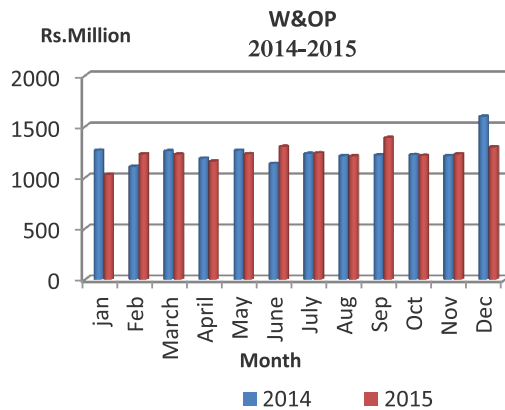


Table 21

Month	Central Government	Provincial Council
Jan	777	252
Feb	856	375
March	848	381
April	798	362
May	709	523
June	822	482
July	817	424
Aug	818	393
Sep	844	547
Oct	807	409
Nov	868	363

Source - Account Branch

Thus the issuance of one and the same number for two applicants could be avoided and a serial numbering method was established. Therefore it could minimize the unnecessary correspondence among the Department, Divisional Secretariats and heirs.

Chart 22

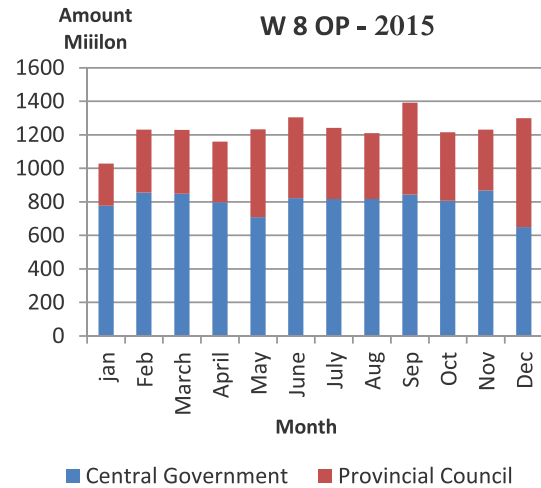


Table 22

Month	2014	2015
Jan	1266.824374	1029
Feb	1107.847023	1231
March	1261.389498	1229
April	1188.788255	1160
May	1266.320817	1232
June	1136.882004	1304
July	1235.211686	1241
Aug	1213.494276	1211
Sep	1220.022903	1391
Oct	1223.696408	1216
Nov	1213.965169	1231

Source - Account Branch

Chart 24

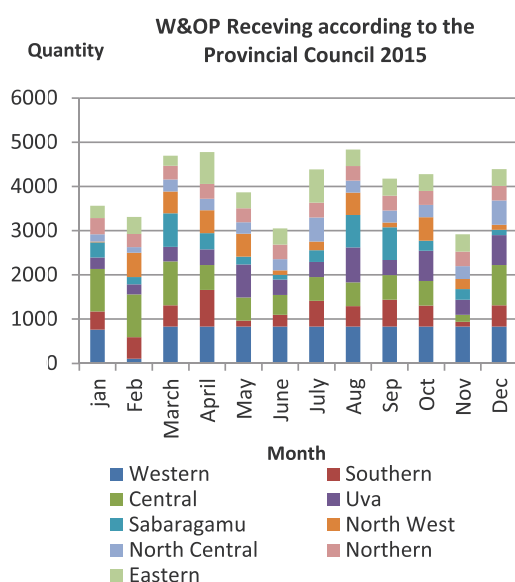


Table 23

Month	Western	Southern	Central	Uva	Sabaragamu	North West	North Central	Northern	Eastern
Jan	761	410	962	264	341	19	165	366	276
Feb	103	486	972	224	167	548	128	300	382
Mar	835	477	995	328	756	497	268	312	229
April	835	824	565	352	371	518	255	335	724
May	835	133	523	746	178	515	260	316	364
June	835	262	447	351	105	102	254	329	364
July	835	579	538	342	263	198	544	333	751
Aug	835	460	539	789	734	506	273	325	376
Sep	835	606	552	346	741	104	275	331	386
Oct	835	474	552	687	228	526	278	321	377
Nov	835	103	161	343	235	231	287	333	391
Dec	835	476	911	681	115	117	549	326	385

Source - Account Branch

5. System development and modification

5.1 Registration of Widows' and Orphans' entitlements

Entitlement to Widows' and Orphans' Pension is awarded on the demise of the respective pensioner and it was observed various administrative issues due to the complexities of the system followed in this regard. It was also observed that such situations are arisen as a result of not updating W&OP file properly or not obtaining W&OP number in due time.

Further it was reported that there are persons who haven't obtained W&OP number due to the weaknesses in the process for issuance of such number.

With a view to avoid difficulties arisen due to such situations, an opportunity was mad during this year for anyone to obtain W&OP number through internet.

This method assured the issuance of W&OP number in a more convenient and simple way. In the meantime the beneficiaries were given opportunity to find instant solutions for their issues through pension's data system. This is also a huge achievement of the Department.

5.2 Modification of website

One of the main tasks of the Department during the year was the modification of existed website in order to make the usage more convenient and to submit information of pensioner in more clear and proper way. Accordingly the website was modified and action was taken to forward information in order to make the whole community aware of the activities carried out by the Department with the contribution of public as well as private sector.

Before the lapse of 05 months after the modification of web site over 1.2 million persons

have referred the web site and it is a clear evidence for the success of the measure taken by the Department. It has now planned to modify the same further and to establish a user friendly system.

Further facilities are now available to obtain information requested by Pensioners' community such as the history of payments, registration particulars and banking information. In the meantime it seems that the banks refer the information in website for their loan schemes. Further web site makes way to disperse information to whole community through its publications avoiding unnecessary correspondence. The website serves whole the day as an open office and therefore anyone can refer it for their requirements.



Source – Media Division

5.3 Record room management

The protection and maintenance of the documents of present pensioners and persons who would be the pensioners in future is one of the main tasks of the Department. For that purpose the Department has reserved a sufficient space as well as a staff. At present files of all pensioners who are receiving their pensions are protected in the reserved places in Divisional secretariats. During 2015 record rooms at 10 Divisional Secretariats has been

modified and special programme has been introduced to preserve relevant documents.

Accordingly scanning process has now been commenced as a special measure in document management and it will be further expanded in the coming year modifying the functions of the Department and accordingly the access for data reference will also be enhanced.



Source – Media Division

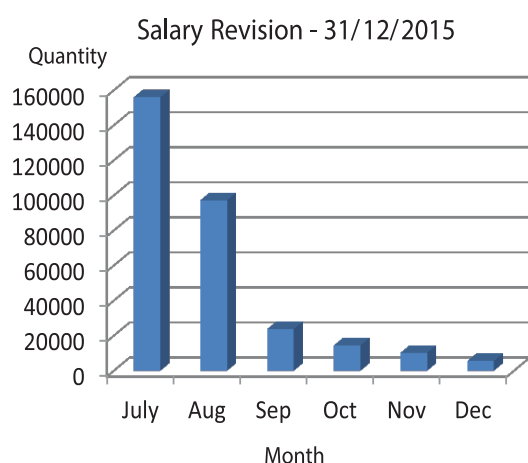
5.4 Salary Revision

The new Government, considering the grievances of pensioners, has decided to pay benefits under the salary revision made in public service in 2006 to be effective from 30 June 2015 to pensioners, who have retired before 2006, removing all anomalies faced by them for 10 years.

Relevant circulars were issued by the Ministry of Public Administration and Management and accordingly necessary instructions have also been issued by the Department to District and Divisional Secretariats.

The Department has faced the challenge for paying pension to the pensioners' community over 360,000.

Accordingly the Department has taken action to follow a special procedure for the purpose and to plan special computer programmes whilst enhancing the process with the development of human resource.

Chart 24**Table 24**

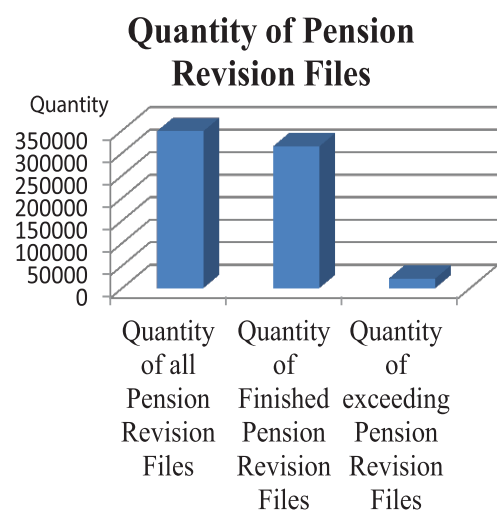
Month	Quantity of Salary Revision
July	156082
Aug	97372
Sep	23827
Oct	14516
Nov	10332
July	5583

Source - Account Branch

That is a special turn in public service. Accordingly real time data exchange was made by all Divisional Secretariats applying internet. Thus Department could meet the challenge given by the Government within a month.

The credit should be offered to the Officers in Ministry of Public Administration, District Secretariats, Divisional Secretariats and the officers in Department of Pensions for their commitment in this regard. However the Government has to spend an additional allocation of Nearly Rs. 16 billion and it was a great relief and encouragement for us that

General Treasury took prompt action to provide allocation without delay.

Chart 25**Table 25**

Month	Quantity
Quantity of all Pension Revision Files	348214
Quantity of Finished Pension Revision Files	314262
Quantity of exceeding Pension Revision Files	21493
Quantity of all Pension Revision Files	348214

Source - Account Branch

This measure made a tremendous work to eliminate the uncertainties among Pensioners' community and to prove our credibility in the field.

6. Finance

Huge investment is made under the pension process, which is implemented with a view to ensure the social security of the retired officers of the Public Service. The total number of the pension community by the end of year 2015 was over 560,000. This community consists of the pensioners who represent the three sectors such as Civil, Armed Forces and Widows' Pensions.

Government spends an amount equivalent nearly to 12% from the whole revenue of the country for the payment of pension and that is a value which is equivalent to 1.8% of Gross Domestic Products. The amount spent by the Government for pension is a burden and no economic gain is received by the Government from this process. Since it is highly essential to bear this by the Government to ensure the social security of the public officers, who have toiled for a period of nearly 30 years for the development of the country, allocations are made from the budget without interruption annually to pay pension benefits.

Chart 27

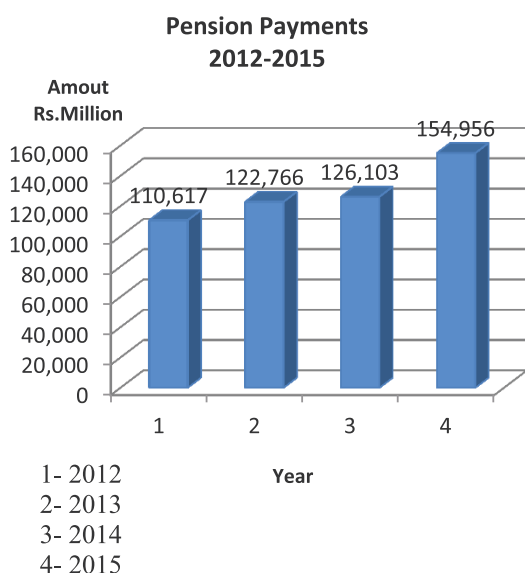


Table 27

Year	Cost Rs.
2012	110617.00
2013	122766.00
2014	126103.00
2015	154956.00

Source - Account Branch

When the tendency of the pensioners' community is examined it is possible to observe a continuous increase. A continuous increase can be noted in the expenditure for pension with the increase the pension community. The increase in the life expectancy with the enhancement of health services can be shown as the cause for such situation.

The monthly expenditure at the beginning of year 2015 was Rs. 10984 million and it has increased up to Rs. from Rs. 13123 by the end of year 2015. The growth of the expenditure was 19.5%. In addition to the increase observed in the number of pensioners in 2015, the adjustments made as per circular no 06/2006 has also served as a cause for the increase in the expenditure of pension. With the removal of the pension anomaly as per 06/2006, the expenditure for pension has been increased monthly by nearly Rs. 1200 million. The number of pensioners at the beginning of year 2015 was 547,844 and it has been increased up to 560,462 by the end of the year. The net increase of the above is 2.3% and the net increase is as ma figure is Rs. 12618. This is the net increase in pension community. (When comparing with the died persons) The amount of the new members who joined the pensioners' community in 2015 is 19,795. During year 2014 nearly 7100 pensioners have demised. In increase can be identified in 2012 in the expenditure which is borne annually for payment of Pension. That amount is Rs. 110, 617, Rs. 122, 766, Rs.126, 103, and Rs. 154,956, in 2012, 2013, 2014, and 2015 respectively.

Accordingly a growth of 11% can be identified in 2013 comparatively to year 2012 and a growth by another 2.7% in 2014 comparatively to 2013 and further a growth by 22% in 2015 comparatively to 2014.

However if we do not pay attention to find an alternative system to apply for this constantly escalating expenditure in pension it will be an unbearable burden to the economy in future.

The huge amount of nearly Rs 16000 million released monthly by the General treasury for payment of pension is a source which can be invested in fruitful ways to gain economical benefits. However it does not generate any benefit at present and but it is provided by the General Treasury from loans taken based on treasury bonds. Therefore time has come to look for alternatives to find ways to reduce this burden.

7. Sathkaraka Piyasa

Sathkaraka Piyasa is the special remedial measure taken by The Department to avoid the barriers such as uncertainty observed in getting the confirmation on the pensioner, which has become a weakness in the payment process, and misuse of government funds. Department has to spend a considerable period to identify the beneficiary of pension payment process and the risk of the payment process. Identification of the beneficiary correctly is a significant task in the payment process. Making the pensioner aware of many other services introduced to pensioners' community except the pension has also been included in the process. Public as well as private institutions which are leading in various fields at present make their contribution for the process.

Department has already decided to implement this process from next year before the payment of pension. Accordingly a meeting will be held with the respective pensioner by special officers of the Department and the strength and capabilities will be identified. In the meantime the entitlements to

pensioners will also be confirmed and the Department will see to transform the pensioner an active person in the society and make guidance to the respective pensioner to spend his life happily.



Source – Media Division

Accordingly action will be taken in future to strengthen this process and to make opportunities to work joining with recognized institutions of the country before awarding of pensions benefits. Thus there will be a face to face meeting at Sathkaraka Piyasa among beneficiaries of pension process. The most significant gaining of this measure is the ability gain by the Department to include correct particulars of pensioner as well as the person entitled to obtain widow and orphans' benefits in the pension process. Therefore the automaton system introduced in this way will make facilities to persons who become beneficiaries after pensioner to get the service of the process without visiting the Department of Pensions or any other institution.

We purely believe such action will make opportunity to pensioner to spend an easy life as a respectable person in society as he would be able to receive benefits without any difficulty. Further opportunity will be made to use the computerized system after storing correct data of relevant parties, which are collected by the Department for new identity card introduced by the Department.

However such process will not conclude the role of institutions which approve the payment of pension. They are entrusted the responsibility for

issuing the awarding certificate to pensioner. It has been revealed by the observations made during previous years that still there is a delay in the process for awarding certificates. Therefore Department takes action to eliminate such delays by establishing a special unit within the Department for the purpose.



Source – Media Division

8. Web radio for pensioners

Department of Pensions could make many initiatives to socialize the pensioners' community during year 2015. As a main task Department launch web radio for the benefit of pensioners on 08th October 2015, this is the National Pensioners' day.

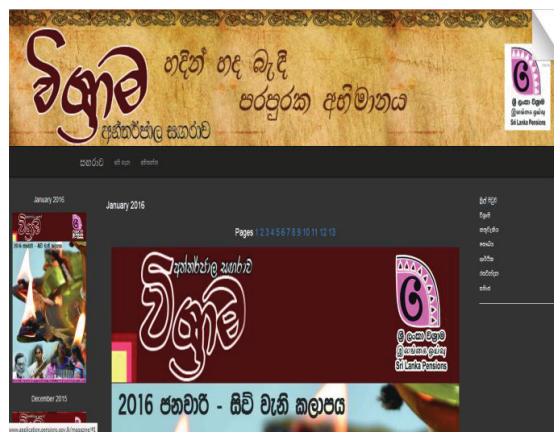


Source – Media Division

The radio which was launched making contribution of retired officers of SLBC has made avenues to bring the skills, knowledge and experience of pensioners' community for the benefit of the society whilst motivating the pensioners' community.

9. Pension E magazine

Main objective of the E magazine is to make an arena for pensioners to disperse their knowledge and experience in literary, social, economical, cultural fields through internet as a creative as well as academic communication. This is a compilation of creative works which can be referred despite of age limits and designed also to provide a wide knowledge on the changes in pension processes. We are proud to state that the appreciation of the pensioners who are spending their prime time both within and outside Island is highly encouraging.



Source – Media Division

10. Celebration of National Pensioners' day

It has been declared in 2007 that 08th October each year should be the National Pensioners' day for respecting the retired persons who toiled most of their life applying skills, knowledge and

experience for the betterment of public service and the people of the country. However the Department made this opportunity to hold National Pensioners' day proudly in 2015 without confining the event just to another day of celebration but with the contribution of the whole pensioners' community, explorers, political authority, officers and entrepreneurs etc with a view to create social and economical environment for their benefit.



Source – Media Division

National Pensioners' Day was held accordingly at Sri Lanka Foundation with the participation of distinguished guests including Hon Karu Jayasuriya, Speaker of the Parliament, Hon. Ranjith Madduma Bandara, Minister of Public Administration and Management, and Hon. Susantha Punchinilame, Deputy Minister of Public Administration and Management. In addition to the above various other programmes have also been conducted centering District Secretariats from 01-07 October 2015. A symposium has also been held on "Towards a national pension policy" concurrently to Pensioners' day in order to make a discourse at national and international levels regarding the pension as a social security system.

At the symposium a discussion was held by scholars from national as well as internal arena including the Deputy Director of The Department of Public Administration in Malaysia on introduction of national pension policy as a social security system. At the event

Lecturers of Universities, entrepreneurs in private sector, researchers, representatives of trade unions and media persons expressed their views in this regard. Concurrently to the event a magazine and web radio have also been launched. Department could obtain the contribution and sponsorship from a large number of private institutions and pensioners' community to celebrate this event in 2015 without spending public money and it can be highlighted as a great achievement as a good example of the Department of Pensions.



Source – Media Division

11. Enhancement of the co-relationship between Divisional Secretariats and officers

When the networking of Department of Pensions with District and Divisional Secretariats has been concluded it has become necessary to strengthen the officers serving at such offices providing them with necessary technological equipment. Main objective of this is to enhance the institutional and office environment to step forward with the modern technology.

In addition to the above, network connection has been provided to all officers during the previous year in order to ensure a stable network system and it was a great and most significant achievement of the Department.



Source – Media Division

12. Strengthening the pensioners' community

During the year Department has, going beyond its traditional framework, made a tremendous work to strengthen pensioners' community economically and socially by way of providing numerous services. It is a special contribution of the Department. It is expected to bring the Pensioners back to social and economic field, who retire after contributing nearly 30 years of their life for the progress of the country.

Accordingly action was taken to direct them for employments with the intervention of private sector, prepare job bank containing the particulars of the pensioner, and make them trained promoters of marketing field, conduct special training programmes and to induce them for small scale business.

12.1 Granting loan facilities

In an era where financial loan facilities were not granted to the officers who retired from public service, Department of Pensions could direct both state and privates banks to issue loans to the value up to Rs. 1.5 to the pensioners' community.

Under this programme an amount of Rs. 55 billion was released in the economy by way of granting loans through private and state banks. In this way pensioner's community was transformed to a group of entrepreneurs recognized by the society and they

were directed to start minor scale businesses. In return this has made way to economic development with the circulation of money in the country.

Chart 28

Loan benifits for Pensioners - 2015

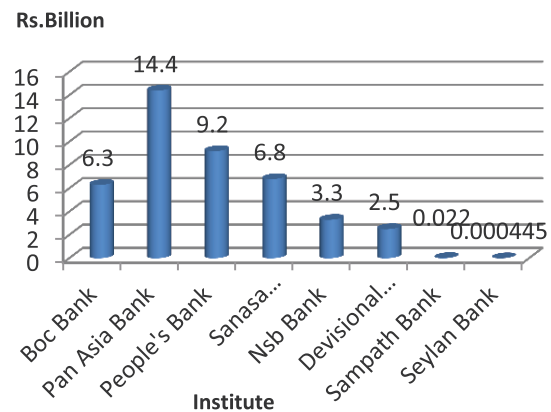


Table 28

Bank	Quantity (Rs.billion)
Bank of Ceylon	6.3
Pan Asia Bank	14.4
People's Bank	9.2
Sanasa Development Bank	6.8
NSB	3.3
D.S.Bank	2.5
Sampath Bank	0.022
Seylan Bank	0.000445

Chart 29

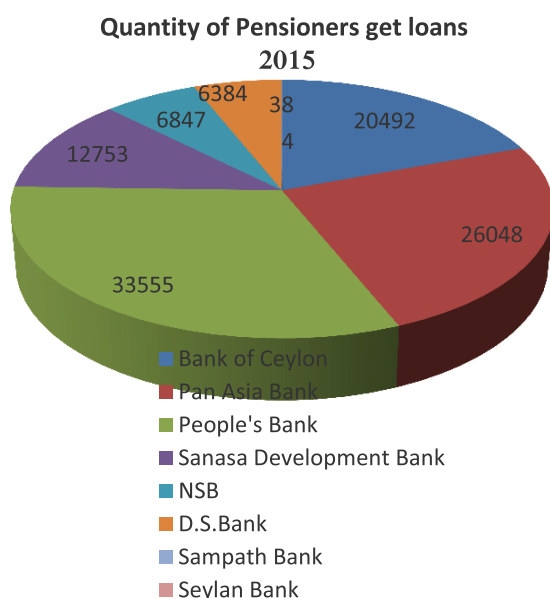


Table 29

Bank	Rs.billion
Bank of Ceylon	20492
Pan Asia Bank	26048
People's Bank	33555
Sanasa Development Bank	12753
NSB	6847
D.S. Bank	6384
Sampath Bank	38
Seylan Bank	4

Source – Account Branch

12.2 Divi Aruna

Main objective of this step is to make an arena for the skills of pensioners' community who are in their prime stage in life with wide experience after serving for nearly 30 years to the betterment of the

country. Under this programme action has been initiated to train pensioners again for different employments and direct them for employments. During this year they are categorized as per experience and skills and then their information was shown in the website called Rekiya Piyasa.

Accordingly private and public sectors select suitable employees depending on the information displayed in the web site. Such measure has given opportunity for pensioner to earn an additional income whilst having mental refreshment.



Source – Media Division

12.3 Insurance for Pensioners (Buhuman)

With a view to ensure social security and economic welfare of pensioners this insurance was launched in year 2014 and it was initiated by the Department of Pensions with the intervention of private sector. At present the number of persons who seeks insurance facilities is at the minimum level due to the negative attitudes of the people and however such measure has served to expand the insurance industry among the community in year 2015.

12.4 Facilities for the sales promotion

This year web portal system was initiated with a view to induce pensioners for small and middle scale industries and make physical facilities for pensioners, who commence small and middle scale industries after their retirement. Main objective of this programme is to make the pensioner as a productive force in the country.

12.5 Making the pensioners' community the holders of guarantees in Colombo market

In order to make the pensioner an investor in the investing process of the country, this measure was taken joining with Colombo Guarantee Center. It is expected to make the pensioner the partner of secured investments by way of investing a part of their gratuity which is paid at the time of retirement. It has made way to direct a part of nearly 25000 who become the pensioners in each year to be the partners of the economy of the country and establish further social recognition whilst granting social benefits.



Source – Media Division

12.6 Provision of library facilities

The library was opened to ensure the mental health of the pension community who visit the Department daily whilst granting an opportunity for them to spend time in a fruitful way.



Source – Media Division

Facilities have now provided for them to refer books and newspapers and to use internet until their matters are attended. Department expects to expand this facility in due course.

12.7 Establishment of a service network

A service network has been established in the Department for the benefit of pensioners who come to the Department for different services. Accordingly services of banks, insurance institutions, communication institutions, counters for bill settlements, and various other services are available within the premises of the Department. In addition to the above, a machine has also fixed at the Department for the pensioners to have the taste of different blends of Ceylon tea. In the meantime counters are now open for them to obtain guidelines and instructions to form their life as retired persons in a productive way.



Source – Media Division

12.8 Promoting awareness programmes

Under this programme it could gain the ability to communicate promptly the changes occur in the Department whilst obtaining the suggestions and views of Government Ministries, Departments, Three Armed Forces, Police, District and Divisional Secretariats, Post Offices and Banking network which are in the pension process.

12.9 Expanding the understanding and awareness among trade unions

In the meantime the discussions conducted with the trade unions served to remove the doubts in trade unions regarding the necessity of a new pension policy.

13. Productivity promotion activities within the Department

Accordingly the environment has made through landscaping whilst introducing crop cultivation within the Department premises and making



With such changes the Department is receiving many positive responses from the senior citizens of the country and during the year the Department was able to establish new trends of public service within the society. Further a cafeteria, which provides hygienic and tasty meals at bearable prices, is now opened within the premises for the benefit of the senior citizens as well as the staff of the department.

The lunch room with every facility has been arranged for the use of internal staff and it has been decorated with boards containing instructions on community health. This way the environment has been made so as to protect the dignity of their service.

Arrangements have been made to recycle the waste of the Department and income generating methods have also been introduced under “7R” concept. In the meantime a Green Bank sector has been established with the assistance of the private sector.

Various programmes are implemented by the Department through the management of all wastage

to ensure protection of the environment and this way it has provided a good example to internal recipients and senior citizens who come to the Department. This can be highlighted as a fruitful learning process.



Source – Media Division

13.1 Achievement in the productivity

Department of Pensions could win the second place at the inter department competition under from National Productivity Competition which was held in 2014 by the National Productivity Secretariat-2015. This achievement can be shown as a turning point of the journey of the Department which was commenced in 2013 in the field of productivity. This award was presented to the Department appreciating its contribution in the application of modern technology, modernity in Public Service and ensuring care for internal and external parties and the contribution in enhancing the cooperation with external institutions within the period from 2013 to 2014.

The Department emerged as an example to other public institutions within a short period whilst achieving a great progress. Main objective of the Department is to ensure an efficient service delivery to pensioners' community making restructuring programmes.

Even though the Department won the productivity award in 2014, it should be mentioned that the Department was committed further to continue its

services in 2014-2015 whilst applying modern technology for the enhancement of care and dedication to recipients.



Source – Media Division

14. Dedication for welfare and enhancement of officers

At this juncture the contribution of nearly 1000 officers who serve at Main Office and District and Divisional Secretariats for the service of pensioners' community should be highly appreciated.

Since the person who visits the Department is either a retired public officer or a dependant from public servant, the commitment and the knowledge in the field is highly critical in the service delivery and the availability of such a dedicated team has also made the way to the achievement in 2014.

Therefore action was taken to establish a system to provide services to such a skilled staff and accordingly the women rest room was established whilst providing a sound system for sanitary and food.

A common trend observed in the public service in the recent past is the increase in the number of female officers in public service. This situation is highlighted in the Department of Pensions and therefore the establishment of a rest room for female officers giving them opportunity to have treatments for their physical and mental complexities whilst protecting their privacy is a commendable task.

During this year, it has become possible to modify the cafeteria of the Department assuring a fair price and hygienic situation under the enhancement of facilities of the internal recipients. Accordingly the management of the

Further the maintenance of the cafeteria is carried out under a business model which is different from other institutions and action has been taken to make a certain contribution to the national income by way of recovering a fair rental from the management of cafeteria.



14.2 Women's restroom

Arrangements have been made for females to meet their sanitary facilities respecting their

privacy and further facilities are now available to call a medical officer wherever necessary.



Source – Media Division

14.3 Holding *Bakmaha Ulela*

This year Department of Pension organized New Year festival with a view to reach many targets beyond the objectives of a traditional Bakmaha Ulela. It was expected mainly to organize this event to make an opportunity for officers in public and private sectors, pensioners' communities, artists, media personals, officers of the institution, and their family members to meet and enhance cordiality.



Source – Media Division

Accordingly various events were organized based on our folk sports and arts. Events such as display of police kennel division, gamagedara made by Civil Security Department, programmes presented by retired officers of SLBC , painting

workshop conducted by Mrs. Cibil Weththasinghe, music and dancing pieces presented by army band, and other programmes presented by popular artists of the country can be shown as specialties of the day.



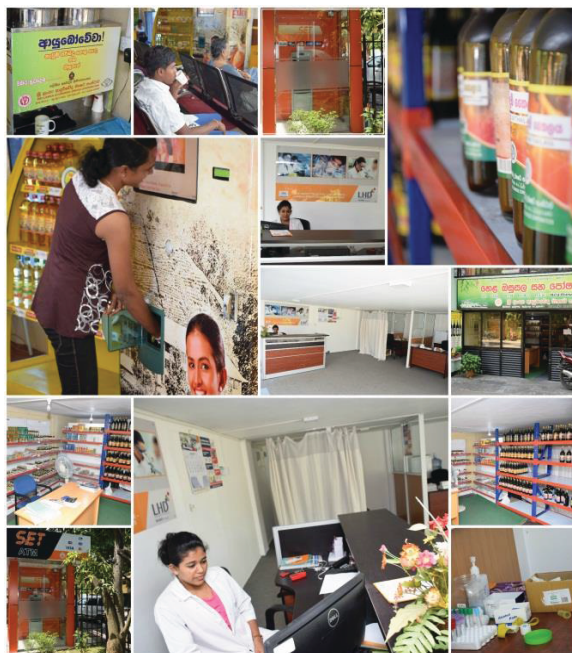
Source – Media Division

15. Collaboration between public and private sectors

Department of Pension could obtain the wide contribution from private sector in its effort to arrange internal work environment and enhance links with external recipients.

Accordingly it has become possible to make a convenient environment for the benefit of recipients with a minimum financial cost to the Government. In the meantime it has made avenues for publicity on the services provided to pensioners and that should be highlighted as a special gaining of the year.

Under this programme contribution of institutions such as Sri Lanka Mobitel, Sanasa Development Bank, Pan Asia Bank, Etisalat, Marina, L.B. Finance, Hatton National Bank and Dialog had been obtained. Accordingly it was proved that an efficient service delivery can be assured whilst enhancing service systems in order to promote public and private sectors.



Source – Media Division

16. Contribution of the Private Sector

The Department of Pensions provided a tremendous service in 2014 stepping beyond the traditional role of the pension. Expanding that effort further, it could make private sector to invest within the Department in 2015. Accordingly number of memorandums of understanding has been signed with their contribution for the service of pensioner and facilities could be made for pensioner to satisfy their needs using the visa card issued to the pensioner when dealing with private hospitals, pharmacies and sales centers.

The contribution made by the private sector in landscaping, beautification of the environment and conducting Pensioners' day has proved the cooperation and cordiality maintained by the Department with private sector.

This year Department could hold a business forum gathering private institutions. That proves

the capability in networking within the management of public administration.

Accordingly the entrepreneurs in private sector have been appreciated for their contribution in progress during previous two years. It is a pleasure to mention that the Department could change their attitudes on public services.

17. Contribution made to the government in managing building space

The Department could, during this year, to use a space of 89000 sqft of the department building which was not used for any purpose. Specially an additional income could be earned and provided to the government by way of renting buildings on the valuation of the Government. In the meantime it is a great achievement for the Department that it could ensure additional services to pensioners' community, residents of the area, and the staff of the Department by way of utilizing the building facility at maximum level.



Source – Media Division

Chart 30

Building Rent - 2015

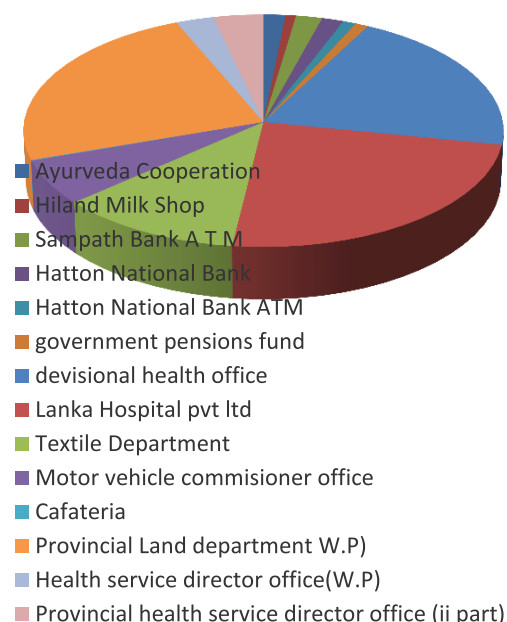


Chart 30

Institute	Amount Rs.
Ayurveda Cooperation	200000
Hiland Milk Shop	94500
Sampath Bank A T M	240000
Hatton National Bank	198000
Hatton National Bank ATM	120000
government pensions fund	120000
devisional health office	2565000
Lanka Hospital pvt ltd	3000010
Textile Department	1457950.8
Motor vehicle commisioner office	780000
Cafateria	12000
Provincial Land department W.P)	3000000
Health service director office(W.P)	346500
Provincial health service director office (ii part)	455000

Source – Administration Branch

18. Satisfied pensioners' community

Department of Pensions, without confining to the pension payment process which is its traditional process, provides many services with a view to make the satisfaction of pensioner. As a measure in such a process action was taken to develop the holiday resorts at Wedamulla, Kelaniya and Ramboda. A pleasant environment was created at these places to ensure a commendable service for pensioners. Holiday Resort at Wedamulla was developed by modifying the auditorium, establishing a modern sanitary system and providing new equipments for the enhancement of residents' facilities. Holiday resort had a recorded income this year and accordingly Department could make a huge contribution to the national revenue.



Source – Media Division

Action has already been taken by modifying the kitchen to transform the Holiday Resort at Wedamulla to a service center, which provides every facility to suit to the needs of the pensioners' community. Department of Pensions has planned to earn an additional income providing the resort to various public institutions for training programmes.

Holiday Resort is gaining a huge popularity and pensioners tend to use this resort place when they travel out of Colombo. Department could generate

a considerable income by way of enhancing the facilities of the resorts.

Further it could generate income sources for the benefit of the people of the area and thereby contribute to the development process of the country.



Source – Media Division

Holiday Resort	Income in 2015
Kelaniya Holiday Resort	3,915,475.00
Ramboda Holiday Resort	565,440.00

Source – Account Branch

19. Reorganization of human resource

The total number of the staff in the Department is 1017. Even though the posts and responsibilities were divided, the commitment of the staff paved way to enhance directly the performance of the

process. Even though the Head Office joins with Divisional Secretariat with the network connection, the quality of the process was enhanced by the human resource that operates the network system.

Chart 31

Transer - 2015

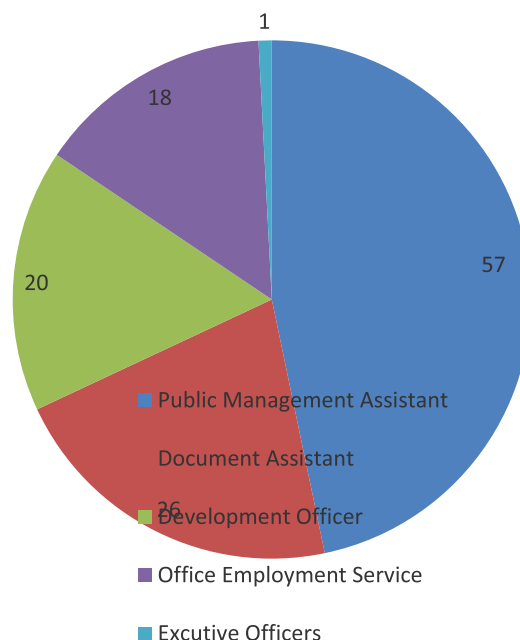


Table 31

Officer	Transer
Public Management Service	57
Document Assistant	26
Development Officer	20
Office Employment Service	18
Executive Officer	01

Source - Admin Branch

When the pension is adjusted as per Circular No 06/2006, the staff at the Department and officers in District and Divisional Secretariats performed a highly commendable service under the directions of the leadership to achieve the targets. With a view to balance the human resource of the Department following officers were attached during the year. In the meantime officers were transferred in the following manner.

A transfer policy has been prepared and applied within the Department from the end of 2013 a job rotation method has been implemented annually enabling the staff to improve their skills. Action has been taken in the meantime to organize human resource of the Department to face future challenges.

Chart 32

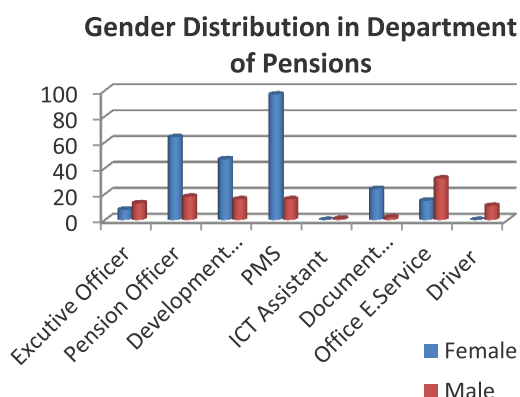


Table 32

Designation	Female	Male
Excutive Officer	08	13
Pension Officer	64	18
Development Officer	47	16
Public Management Service	97	16
ICT Assistant	0	01
Document Assistant	24	2
Office Employment Service	15	32
Driver	0	11

Source - Admin Branch

19.1 Formalizing the training process

Department of Pensions identifies constantly the programmes for the enhancement of human resource and accordingly they are implemented. Accordingly foreign as well as local training programmes were provided to the officer during year 2014 whilst ensuring arrangements for exchange of experiences.

Chart 33

Visits to the Department of Pensions

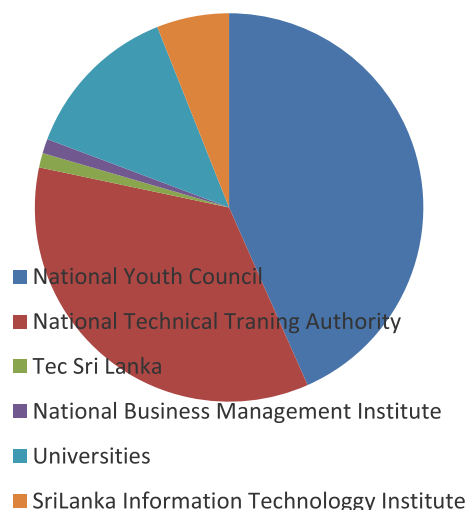


Table 33

Institute	Quantity
National Youth Council	36
National Technical Traning Authority	29
Tec Sri Lanka	1
National Business Management Institute	1
Universities	11
SriLanka Information Technology Institute	5

Source - Admin Branch

Thus the Department has transformed its human resource to a work force enriched with different skills, attitudes and experiences and they act as a group who can be engaged instantly in any place for the service. Therefore the Department could be an institution, which is a partner of a progressive public service, following the technological changes in public service.

19.2 External training

Pension process is a main part which is highly critical in every public institution and it is the last step of the human resource management in an institution. Therefore every public institution is keen to maintain links with the Department of Pensions.

Accordingly in response to the requests made by such institutions, many lectures and workshops have been conducted during the year in order to make the staff of relevant institutions regarding the pension process and changes in management system in the Department.

19.3 Internal training

Department of Pensions has paid its attention in the human resources development also to carry out programmes for social care. Accordingly at present the Department facilitates for practical training at the Department considering the requirements of needy persons from various training institutions under the government and undergraduates in state and private Universities.

Chart 34

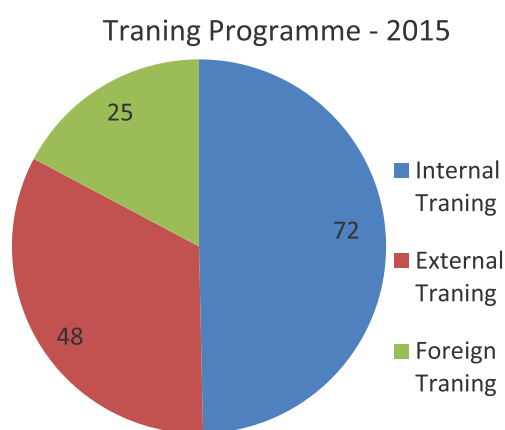


Table 34

Tranings	Quantity
Internal Traning	72
External Traning	48
Foreign Traning	25

Source - Admin Branch

Under this measure, nearly 150 from Sri Lanka Vocational Training Authority, Sri Lanka Institution of Information Technology, Technical Institutions and state universities were given training opportunities. During such period special opportunities were provided for them to improve soft skills in addition to practical training.



Source – Media Unit

The assistance provided to the Department by the trainees of Computer Technological Institution was at a highly commendable level. Most of such trainees are now holding posts at higher levels at different institutions and they constantly appreciate their training at the Department.

During the feedback programmes Sri Lanka Institute of Information Technology delivered their positive views on the Department of Pensions and a group of specialists from the institution observed the Department and confirmed the views.



Source – Media Unit

19.4 Friday forum

The special program launched during this year by the Department is Friday Forum, which is for exchange fresh views. Nearly 30 programmes were conducted under the programme and this is held from 2.00 p.m. to 4.00 p.m. on every Friday and it provides arena for enhancing the knowledge with the assistance of officers in the Department as well as outside resource providers through special programmes and lectures. In the meantime it makes opportunity for the staff to display their skills and thereby to enhance self confidence.



Source – Media Unit

19.5 “Sankalana”- Wall paper

“Sankalana”, the monthly wall paper of the Department, is the mirror which reflects the skills of officers, their family members and pensioners and their children.



Source – Media Unit

19.6 Department of Pension as an institution recommended for field tours

The local institutions which organize programmes for foreign representatives select our Department as an ideal place to study the excellence achieved by Department of pensions in new public management and it is a great encouragement to the institution. Those groups appreciated the progress achieved by the Department as a public institution in enhancement its service with the application of

computer technology. Many institutions including Sri Lanka Institute of Development Administration National Productivity Secretariat, Provincial Councils, Sri Lanka Navy, Sri Lanka Air Force etc have visited the Department during the year in their field trips.

The Department will make another step by way of rectifying the weaknesses pointed out by such groups in their visits. During 2015 the Department has implemented many programmes to exchange knowledge in response to the requests received from other institutions and in order to make excellent entrepreneurs aware of the development in management.

19.7 External field visits

The commitment of the staff is invaluable in the progress achieved by the Department. Therefore many field visits were organized for making opportunities for them to study management methods applied by outside institutions.



Source – Media Unit

The experiences and the practice gained by them in these field visits had served to make an attitude change. Their observations on working environment, management systems, and productivity concepts of such institutions could be applied as a great source to enhance the processes of the Department.

19.8 Department as an ideal institution for case studies

During the past few years the Department has emerged from other public institutions as an institution which applies modern management concepts and accordingly it has been highlighted as an example to learn on the systems of training institutions. Department of Pensions has been selected for a case study under Organization Health Report introduced by Sri Lanka Institute of Development Administration. Accordingly action has been taken to prepare a case study report on the strengths, weaknesses studying the qualities of the Department and to apply same for training purposes of the institution.

Under this programme special groups of Sri Lanka Institute of Development Administration visited the Department and made thorough studies based on their field of subjects. Then the report was prepared discussing relevant factors with the staff of the Department. It was a great encouragement for the promotion of the activities of the Department.

20. Directing policies and plans to a new path

The contribution and assistance made by the Policy and planning division for the promotion of internal performance and management of the subjects in nearly 4000 institutions linked with the Department in the awarding of pensions and further for the issuance of circulars is highly significant. In addition to the above answers are given to the unsettled issues of pensioners whilst making them aware of the situation.

Further implantation of legal procedures in connection to pension can be shown as a special duty performed by the Policy division. Accordingly appearing before the court for the cases filed by pensioners, participating in consultation and review with the Department of Attorney General, submission of analytical reports for the cases submitted to Human Rights Commission, and representing the Department at HRC, submission of

reports on grievances made to the Parliamentary consultative committee, and participation in its discussion are fallen under the scope of Policy and Planning Division.

Further Department is privileged to represent the Disciplinary committee and compensation committee chaired by the Secretary of the Ministry of Public Administration and Management and conducted with the intervention of the Department.

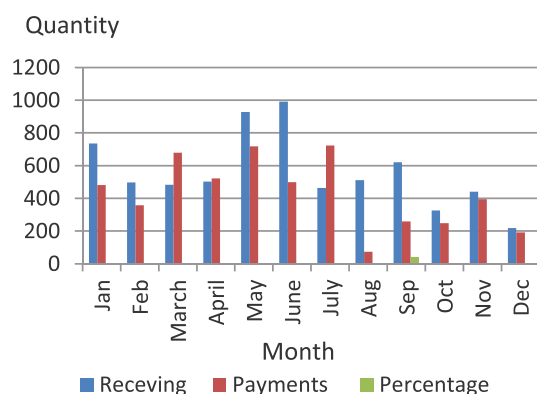
Another main responsibility of this Division is to make observations for the cabinet memorandums submitted by Ministries and Departments. Accordingly the Division has committed to manage the pension process whilst observing the suitability of the requests and compiling precedents on laws and procedures relating to pension process.

21. Public Service Provident Fund

Public Service Provident Fund has been established by Ordinance No 18 of 1942 to be effective from 01.04.1942 to provide benefit as a block payment made once in life time for social security of officers who are given non pensionable appointments and who receive daily or monthly allowances.

Chart 35

Table 35
Public Service Provident Fund 2015



Month	Receiving	Payments	Percentage
Jan	736	482	0.65
Feb	498	358	0.7188
March	483	679	1.405
April	503	522	1.0377
May	927	718	0.7745
June	991	499	0.5053
July	464	723	1.5581
Aug	511	73	0.1428
Sep	620	258	41.61
Oct	326	249	0.7781
Nov	440	395	0.8977

Source – Public Service Provident Fund 2015
The Public Service Provident Fund whilst another 12% is credited by the government and therefore the role of the Fund is to pay back the relevant amount to the contributor along with the interest at the due time confirming the identity of the respective contributor.

As a result of the system modification in 2015 it could gain a considerable progress comparing to year 2014. Main positive factor of such change is that it could reduce the human resource of the Division by 50 with the system development.

Number of the employees who joined in 2014 was 6020 and again 6917 joined in year 2015. Accordingly the total number of membership has been increased. In 2014 the amount received as membership fee was recorded as Rs. 1492 and it has been increased up to Rs. 2469 in million in 2015. When considering the payments made by the Fund, a huge growth can be observed. The payment of Rs. 381 million has been increased up to Rs. 734 in year 2015. Accordingly the Public Service Provident Fund has been strengthened in 2015 with a net collection of Rs. 1735.

The total amount of the Fund as at 31.12.2015 is Rs. 40.996 billion.

Chart 36

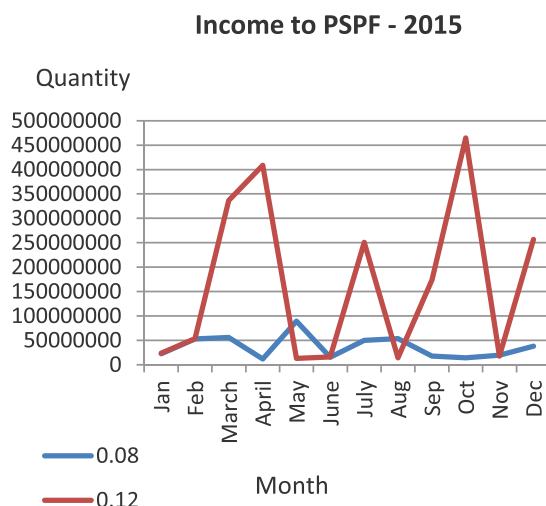


Table 36

Month	0.08%	0.12%
Jan	22626037.34	23599386.93
Feb	52983547.74	53802683.61
March	56172287.92	336511643.6
April	12054218.6	408574147.3
May	89308196.46	13164909.41
June	15477398.36	15900563.09
July	49943127.53	250706347
Aug	53392351.47	14070246.19
Sep	17508212.8	174006882.3
Oct	13940493.67	464695903.1
Nov	19292670.05	17705612.25
Dec	37819384.69	256669818.8

Source – Public Service Provident Fund

Out of this amount Rs. 13558 million has been invested in Treasury Bills whilst Rs. 30 million has been invested in fixed deposits. When comparing with the situation prevailed in 2014, a growth up to Rs. 65 million is observed in Public Service Provident Fund in 2015 which was Rs. 40.931 billion in 2014. Plans were prepared in 2015 to stop paper work and to continue functions introducing modern technology with data system and further to apply the network for payment of benefits and registration. It has been decided to

make all payments and recoveries in 2016 using online system.

Chart 37

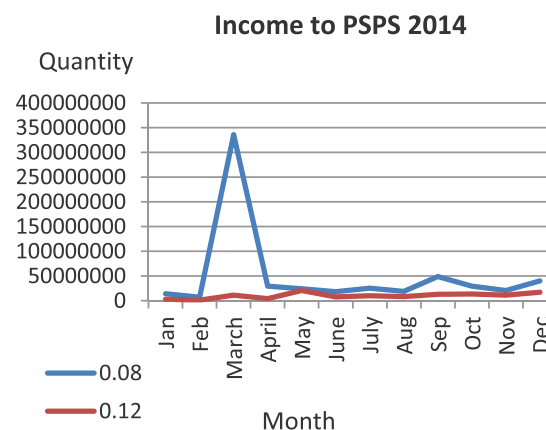


Table 37

Month	0.08	0.12
Jan	14357587.58	2999842.28
Feb	7070356.87	1441746.9
March	336125270.3	11268944.31
April	29726539.13	4012619.15
May	24040607.59	20771085.4
June	18415571.91	7555119.71
July	25406045.75	9914987.76
Aug	18781022.57	8068656.8
Sep	48769763.55	12893709.18
Oct	29710949.64	13630584.6
Nov	20777787.54	11279313.09
Dec	40249582.75	16880908.57

Source – Public Service Provident Fund

As per the policy decision arrived on 01.01.2011, all the employees in Urban Councils and Pradeshiya Sabhas, who were then under Service Provident Fund, were absorbed in to Public Service Provident Fund. However we could see the actual results of such measure in year 2015. Accordingly an increase can be expected both in the funds and the payments.

The method for payment of the contributions to Employees Provident Fund to the employees

without permanent and pensionable rights when they are transformed to employees with permanent and pensionable rights is to send the total amount first to the relevant institution and then make payment of 2% to the person by such institution by crediting 6% to W&OP.

Chart 38



Table 38

Month	Quantity of Membership
Jan	736
Feb	498
March	683
April	503
May	927
June	991
July	464
Aug	511
Sep	620
Oct	326
Nov	440
Dec	218

Source – Public Service Provident Fund

As per the revisions made in 2015 action has been taken to credit 6% directly to W&OP and to credit the remaining 2% to the Bank Account of the employee by the Public Service Provident Fund. In this way the long process could be simplified

whilst ensuring all payments to parties without delay.

Further arrangements were made in year 2015 to formalize the method for receiving membership fee by the Fund. Accordingly action was made to receive the 8% from the member to the Fund but it was observed that the 12% to be paid by the institution is not properly credited to the Fund. Therefore action was taken to formalize this system by using methods such as leaflets, banners, and stickers etc without confining to the practice of issuing circulars.

21.1 Challenges

It has to face many challenges in the implementation of Public Service Provident Fund. No proper placement was observed in Public Service Provident Fund but such situation was avoided with the issuance of new circulars. Nearly 60% of the shares from members are not received financially and receipts through debit entries used in the money exchange in public sector has become a barrier for the enhancement of the Fund. The payment process witnesses long delays due to the lack of understanding of the members on the fund. As there is no centralized data system with updating at the institutions all over the Island, where the contributors of the Public Service Provident Fund serve, it has become a great challenge to prepare a permanent data system on the members of the fund and present and future contributors and the beneficiaries.

Another challenge faced by the Department is the barriers for investment in sources other than government sources. Barriers for investment in more profitable paths, deprivation of any other benefit other than their contribution and interest, lack of opportunities for innovations are among the challenges faced by the institution.

Chart 39

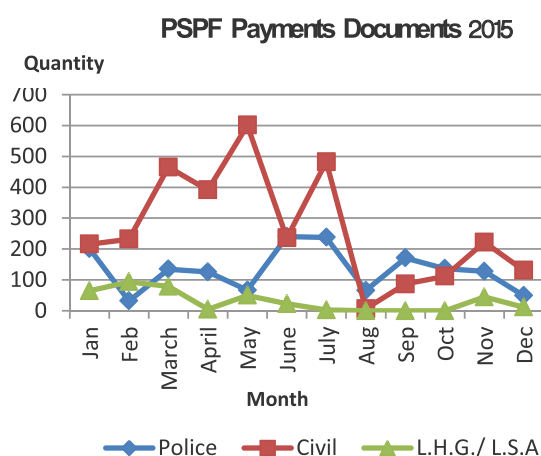


Table 39

Month	Police	Civil	L.H.G./ L.S.A
Jan	201	216	65
Feb	32	232	94
March	135	465	79
April	126	391	5
May	67	601	50
June	240	236	23
July	238	482	3
Aug	66	7	0
Sep	171	87	0
Oct	137	112	0
Nov	128	222	45
Dec	49	131	12

Source – Public Service Provident Fund

Meetings of the Management Board appointed by the Minister in charge of the Provident Fund should be held once in every three months. However it seemed that the decisions taken by the Board are not implemented and therefore it was evident that these meetings were not productive. Therefore action was taken to hold meeting once in every six monthly.

Chart 40

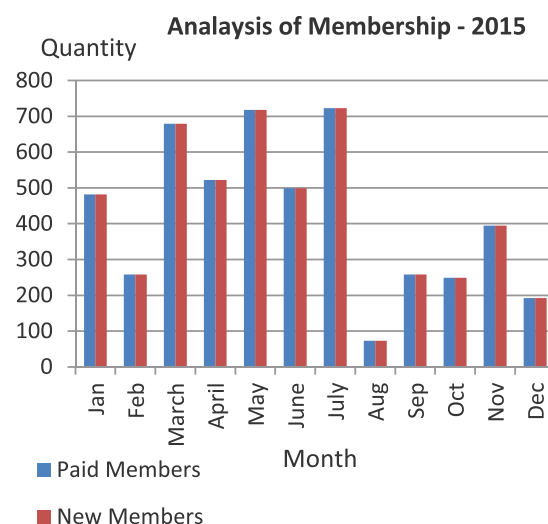


Table 40

Month	Paid Members	New Members
Jan	482	482
Feb	258	258
March	679	679
April	522	522
May	718	718
June	499	499
July	723	723
Aug	73	73
Sep	258	258
Oct	249	249
Nov	395	395
Dec	192	192

Source – Public Service Provident Fund

22. Internal Auditing

The role played by the Internal Audit Division in order to ensure accountability in the internal financial process and procedures should be highly appreciated. Under this an annual internal audit plan was prepared but it could not be implemented as the priority should have to be given to the pension anomalies. However the assistance given by Internal Audit Division to audit the data system

connected to payment procedure and to make necessary revisions identifying strengths and weaknesses by auditing of internal processes is highly commendable.

Under this process payments and calculations in excess were found and it has to take action to recover relevant amounts to the government. Since daily functions are constantly supervised and discussed, most of the weaknesses can be minimized.

Main objective of the internal audit is to confirm the accuracy of functions to a third party assuring the financial transparency and the conformity of procedures through management auditing strategies.

22.1 Audit Management Committees

It is essential to hold meetings of Audit Management Committees quarterly as per Treasury Circular No 2009(s). Accordingly 03 meetings have been held during the previous year but it has become impossible to hold one meeting. Action was taken to identify the strengths and weaknesses examining the audit activities of the Department with the participation of officers of Department of Auditor General and Chief internal Auditors of the Ministry of Public Administration and Management and further to develop strengths whilst minimizing the weaknesses.

22.2 Strengthening the auditing at District level

Payment of pension is a process which is carried out by the Department connecting with District and Divisional Secretariats. By the end of the final quarter of 2014, the role for updating the data system of Department of Pensions has been entrusted to District Secretaries. Accordingly auditing of the functions carried out by Divisional Secretariats was made by internal audit units attached to District Secretariats. Legal action has already been taken against many frauds revealed during the year 2014.

22.3 Government audit activities

A special unit has been established within the Department and it carries out audit activities scrutinizing constantly all functions of the Department. It is a great support to ensure the transparency and accountability of the functions of the Department.

The data system maintained for payments is a system which contains data collected before several years and still payments are made using such data. During this year constant observation is made on the data system and it could provide many excellent reports examining the changes in the system. It is stated with much gratitude that we could control unnecessary flows and prepare data systems to avoid such unnecessary financial flows in future. Audit Division has made number of proposals for preparation of internal control processes in future by analyzing all the functions of the Department. Audit Management Committee can review these proposals and apply them to develop management methodologies of the Department and it is a great achievement of the Department.

22.4 Administration Cost

Chart 41

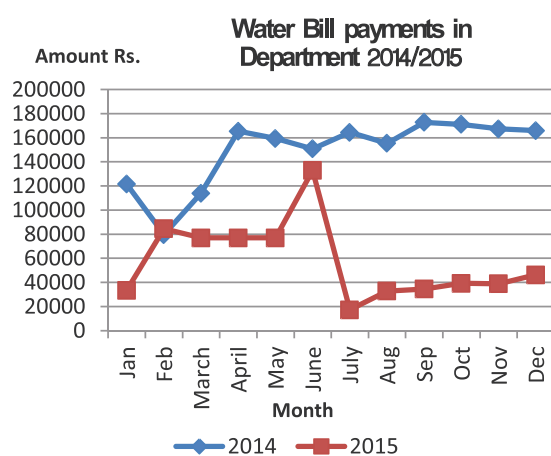


Table 41

Year	2014 Year	2015 Year
Jan	121506.56	33436.48
Feb	79604	84593.12
March	113986.88	77014.02
April	165478.84	77014.02
May	159370.76	77014.02
June	150772.6	132915.09
July	164490.26	17307.12
Aug	155378.96	32849.34
Sep	172806.06	34498.8
Oct	171172.68	39287.34
Nov	167345.86	38932.14
Dec	165872.71	46231.5

Source – Administration Branch

Chart 42

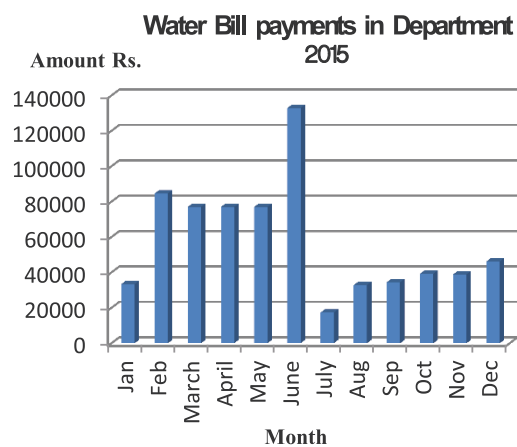


Table 42

Year	2015 Year
Jan	33436.48
Feb	84593.12
March	77014.02
April	77014.02
May	77014.02
June	132915.09
Aug	17307.12
Sep	32849.34
Oct	34498.8
Nov	39287.34
Dec	38932.14

Source – Administration Branch

Chart 43

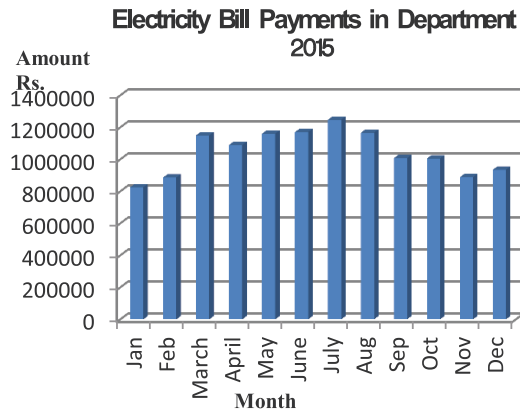


Table 43

Year	2015 Year
Jan	825847.00
Feb	886368.4
March	1150061.2
April	1089760.2
May	1160125.6
June	1170102.4
Aug	1247259
Sep	1166226
Oct	1007147
Nov	1004552
Dec	887681.4

Source – Administration Branch

Chart 44

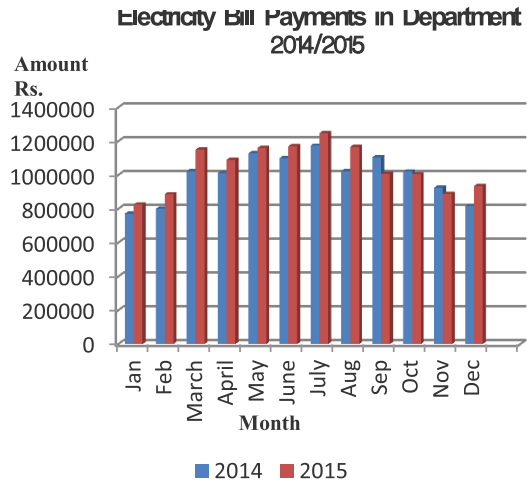


Table 44

Year	2014 Year	2015 Year
Jan	772021.88	825847
Feb	800726.88	886368.4
March	1023601.88	1150061.2
April	1011393.13	1089760.2
May	1129369.38	1160125.6
June	1099901.88	1170102.4
July	1173897.5	1247259
Aug	1023032.5	1166226
Sep	1105116.88	1007147
Oct	1020853.13	1004552
Nov	925601.25	887681.4
Dec	815225.4	934559.4

Source – Administration Branch

Chart 45

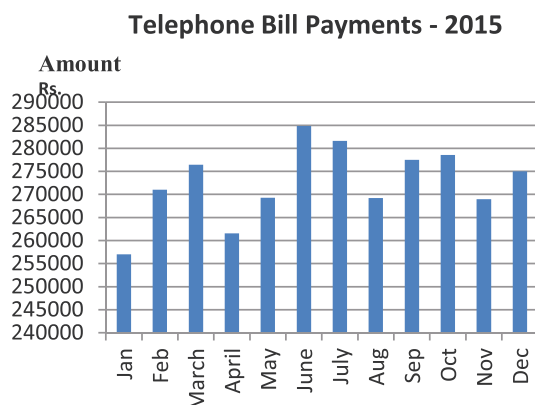


Table 45

Year	2015 Year
Jan	257039.73
Feb	271019.67
March	276454.79
April	261544.79
May	269252.25
June	284838.7
Aug	281634.63
Sep	269206.01
Oct	277528.36
Nov	278538.01
Dec	268982.47

Source – Administration Branch

Chart 46

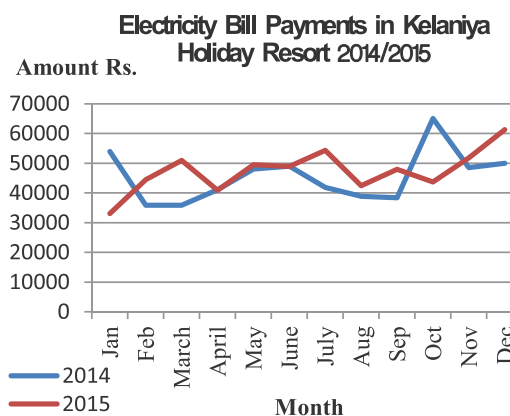


Table 46

Year	2014 Year	2015 Year
Jan	53933.75	33110.78
Feb	35832.28	44470
March	35832.28	50923.6
April	41051.88	40923
May	48085.63	49523.4
June	49013.75	48965.4
July	41871.88	54376.2
Aug	38853.75	42412.8
Sep	38415	47974.4
Oct	65019.38	43664.2
Nov	48557.5	51834
Dec	50000.00	61298.8

Source – Administration Branch

Chart 47

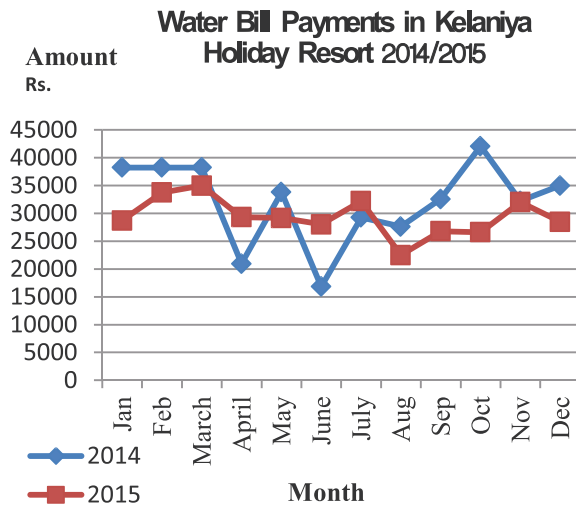


Chart 48

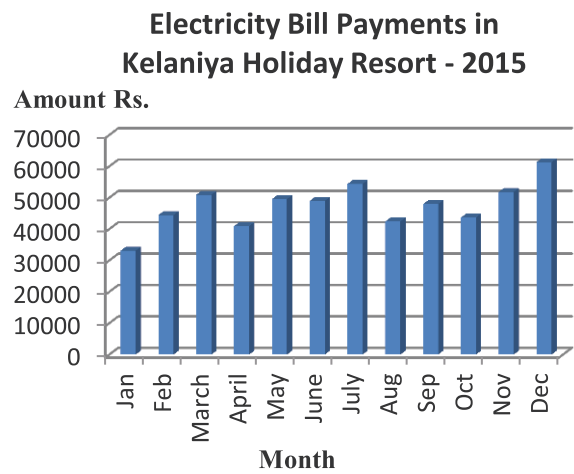


Table 47

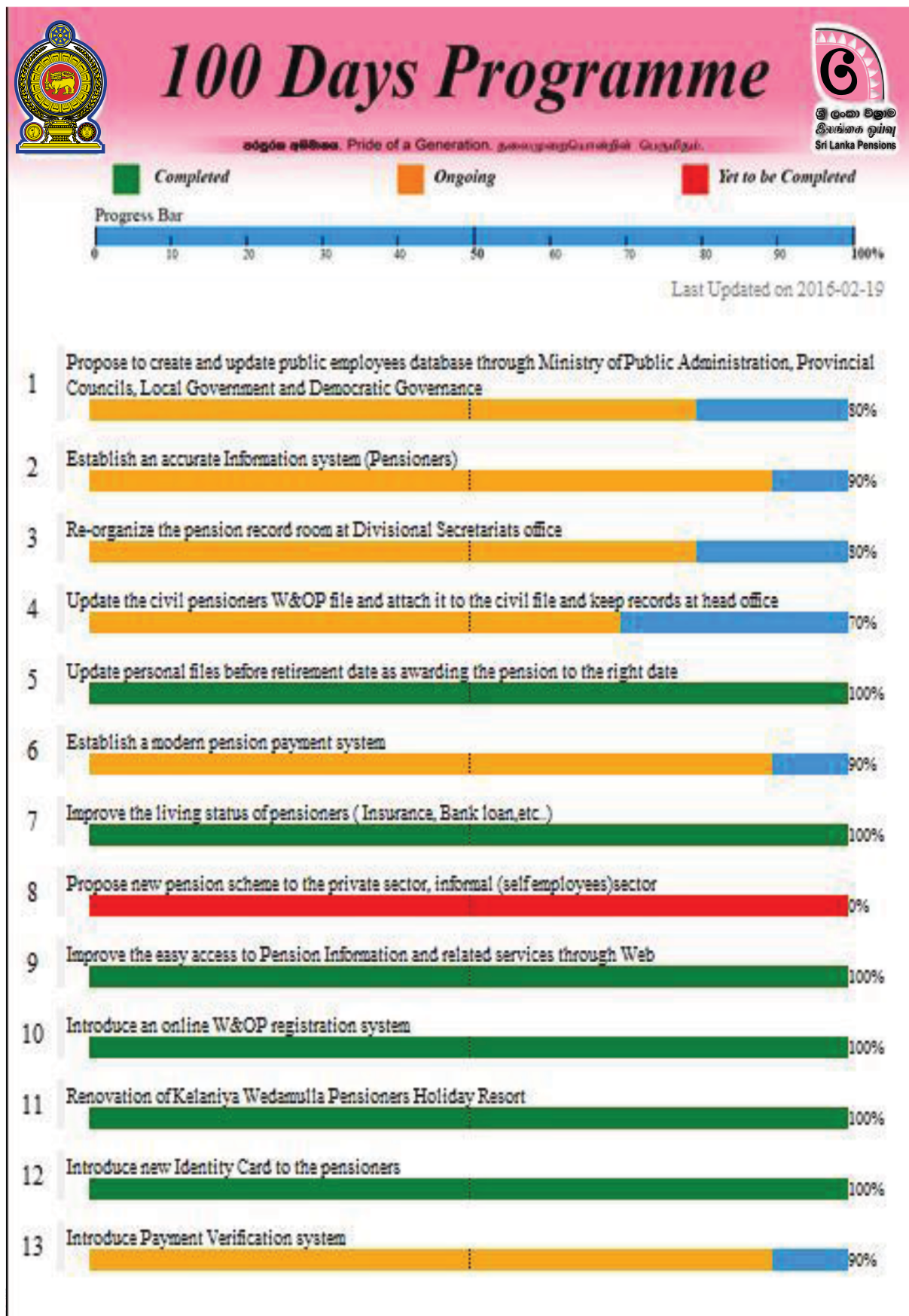
Year	2014 Year	2015 Year
Jan	38252.48	28739.2
Feb	38252.48	33761.76
March	38252.48	34984.98
April	20944	29336.86
May	33806.08	29190.78
June	16851.52	28031.94
July	29258.2	32216.64
Aug	27634.88	22516.9
Sep	32571.84	26808.75
Oct	42085.12	26615.58
Nov	32244.8	32023.5
Dec	35000.00	28482.6

Table 48

Year	2015 Year
Jan	33110.78
Feb	44470
March	50923.6
April	40923
May	49523.4
June	48965.4
Aug	54376.2
Sep	42412.8
Oct	47974.4
Nov	43664.2
Dec	51834

Source – Administration Branch

Source – Administration Branch



DGS 1

Appropriation Account - 2015

Expenditure Head No : 253 Name of Department : Department of Pensions

Programme Number given in Annual Estimates	Title of the Programme given in Budget Estimates	(1)	(2)	(3)	(4)	(5)	(6)	Page No. (Reference to relevant DGS 2 format)
		Provision in Budget estimates	Supplementary Provision and Supplementary Estimate Allocation	Transfers in terms of F.R.66 and F.R.69	Total Net Provision (1+2+3)	Total Expenditure	Net Effect Savings/(Excess es) (4-5)	
		Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	
01	Recurrent							Pg. 03
	Operational Activities	158,467,850,000	29,114,000,000	-14,366,881	187,567,483,119	180,234,871,747	7,332,611,372	
	Sub Total (Recurrent)	158,467,850,000	29,114,000,000	-14,366,881	187,567,483,119	180,234,871,747	7,332,611,372	
01	Capital							Pg.04 & 05
	Operational Activities	37,500,000	0	14,366,881	51,866,881	51,681,959	184,922	
	Sub Total (Capital)	37,500,000	0	14,366,881	51,866,881	51,681,959	184,922	
	Grand Total	158,505,350,000	29,114,000,000	0	187,619,350,000	180,286,553,706	7,332,796,294	

DGSA 2

Appropriation Account by Programme - 2015

Expenditure Head No. : 253 Name of Department : Department of Pensions
Programme No. & Title : 1 Operational Activities

Summary of Recurrent and Capital Expenditure

Nature of Expenditure with DGSA format Reference	(1)	(2)	(3)	(4)	(5)	(6)	Page No. (Reference to relevant DGSA format)
	Provision in Budget Estimates Rs.	Supplementary Provision and Supplementary Estimate Allocation Rs.	Transfers in terms of the F.R. 66 and F.R. 69 Rs.	Total Net Provision (1+2+3) Rs.	Total Expenditure Rs.	Net Effect Savings/(Excesse s) (4-5)	
(a) Recurrent (DGSA 3)	158,467,850,000	29,114,000,000	-14,366,881	187,567,483,119	180,234,871,747	7,332,611,372	Pg. 03
(B) Capital (DGSA 4)	37,500,000	0	14,366,881	51,866,881	51,681,959	184,922	Pg.04
Total	158,505,350,000	29,114,000,000	0	187,619,350,000	180,286,553,706	7,332,796,294	

DGSA 3

Recurrent Expenditure by Project

Expenditure Head No : 253 Name of Department : Department of Pensions
Programme No. & Title : 01 Operational Activities

Project No./Names, personnel emoluments and other expenditure for all projects	(1)	(2)	(3)	(4)	(5)	(6)
	Provision in Budget Estimates	Supplementary Provision and Supplementary Estimate Allocation	Transfers in terms of the F.R. 66 and F.R. 69	Total Net Provision (1+2+3)	Total Expenditure	Net Effect Savings/(Excesses) (4-5)
	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
01. Gen. Admin & Establishment						
Personel Emoluments	36,900,000	0	5,940,488	42,840,488	41,484,098	1,356,390
Other Expenditure	40,375,000	0	359,000	40,734,000	40,554,857	179,143
Sub Total	77,275,000	0	6,299,488	83,574,488	82,038,955	1,535,533
02. Implementation of Pensions						
Personel Emoluments	358,500,000	0	54,000,000	412,500,000	403,655,016	8,844,984
Other Expenditure	158,032,075,000	29,114,000,000	-74,666,369	187,071,408,631	179,749,177,776	7,322,230,855
Sub Total	158,390,575,000	29,114,000,000	-20,666,369	187,483,908,631	180,152,832,792	7,331,075,839
Grand Total	158,467,850,000	29,114,000,000	-14,366,881	187,567,483,119	180,234,871,747	7,332,611,372

Capital Expenditure by Project

DGSA 4

Expenditure Head No : 253
 Programme No. & Title :
 Project No. & Title : 1
 Name of Department : Department of Pensions
 Operational Activities
 General Administration & Establishment

Object Code No.	Item No.	Financed by (Code No.)	Description of Items	(1)	(2)	(3)	(4)	(5)
				Provision in Annual Estimates	Transfers in terms F.R. 66 and F.R. 69 and Supplementary Provision and Supplementary Estimate Allocation	Total Net Provision (1+2)	Total Expenditure	Net Effect Savings/(Excesses) (3-4)
				Rs.	Rs.	Rs.	Rs.	Rs.
01. Gen. Admin & Establishment								
Reha. & Improvement of CA								
2001	11	11	Building & Structures	15,000,000	10,212,234	25,212,234	25,204,169	8,066
2002	11	11	Plant, Machinery & Equipment	1,000,000	0	1,000,000	882,582	117,418
2003	11	11	Vehicles	1,000,000	0	1,000,000	990,670	9,330
Acquisition of CA								
2102	11	11	Furniture & Office Equipment	3,400,000	0	3,400,000	3,399,234	766
2103	11	11	Plant, Machinery & Equipment	5,500,000	0	5,500,000	5,493,165	6,835
Capacity Building								
2401	11	11	Training & Capacity Building	800,000	0	800,000	800,000	0
Sub Total				26,700,000	10,212,234	36,912,234	36,769,820	142,414
02. Implementation of Pensions								
Reha. & Improvement of CA								
2002	11	11	Plant, Machinery & Equipment	800,000	0	800,000	766,405	33,595
Acquisition of CA								
2102	11	11	Furniture & Office Equipment	4,000,000	893,018	4,893,018	4,893,017	1
2104	11	11	Building & Structures	5,000,000	-254,000	4,746,000	4,745,976	24
Capacity Building								
2401	11	11	Training & Capacity Building	1,000,000	3,515,629	4,515,629	4,506,740	8,889
Sub Total				10,800,000	4,154,647	14,954,647	14,912,138	42,509
Grand Total				37,500,000	14,366,881	51,866,881	51,681,958	184,923

DGSA 5

Summary of Financing Expenditure by Programme

Name of Department : Department of Pensions
Expenditure Head No : 253

Code	Financing Description of Items	Programme 01		Grand Total		Percentage of Expenditure (4÷3)X100 %
		Net Provision 1 Rs.	Actual Expenditure 2 Rs.	Net Provision 3 Rs.	Actual Expenditure 4 Rs.	
11	Domestic Funds	151,419,350,000	144,130,075,280	151,419,350,000	144,130,075,280	95
12	Foreign Loan					
13	Foreign Grant					
14	Reimbursable Foreign Loan					
15	Reimbursable Foreign Grant					
16	Counterpart Fund					
17	Foreign Finance related Domestic Cost					
21	Special law services	36,200,000,000	36,156,478,426	36,200,000,000	36,156,478,426	100
	Total	187,619,350,000	180,286,553,706	187,619,350,000	180,286,553,706	96

DGSA 5(i)

Financing of Expenditure by Projects of each Programme

(Financing of Capital and Recurrent expenditure according to Projects of a Programme)

Name of Department : Department of Pensions

Expenditure Head No : 253

Programme No. & Title : 01 Operational Activities

Code	Financing	Project 1		Project 2		Programme Total	
		Net Provision	Actual Expenditure	Net Provision	Actual Expenditure	Net Provision	Actual Expenditure
		Rs.	Rs.			Rs.	Rs.
11	Domestic Funds	120,486,722	118,808,775	151,298,863,278	144,011,266,505	151,419,350,000	144,130,075,280
12	Foreign Loan						
13	Foreign Grant						
14	Reimbursable Foreign Loan						
15	Reimbursable Foreign Grant						
16	Counterpart Fund						
17	Foreign Finance related Domestic Cost						
21	Special law services	0	0	36,200,000,000	36,156,478,426	36,200,000,000	36,156,478,426
	Total	120,486,722	118,808,775	187,498,863,278	180,167,744,931	187,619,350,000	180,286,553,706

Note (ii)

Summary of Control Accounts for Advance & Deposit Accounts - 2015

Expenditure Head No : 253		Name of Department of Pensions		As per Department Books		Balance as at 31/12/2015		Balance as per Treasury Books as at 31/12/2015	
Name of Advance / Deposit Account	Account No.	Opening Balance as at 01/01/2015	Rs.	Debits during the year	Rs.	Credits during the year	Rs.	Balance as at 31/12/2015	Rs.
I. Advances to Public Officers	25301	97,536,117.27		44,277,202.23		37,183,454.53		104,629,864.97	104,634,660.97
II. Other Advances									
III Miscellaneous Advances									
IV Deposits									
(i) General Deposits	6000/0/0/15/133	8,490,528.08		915,456,806.11		907,038,163.19		71,885.16	71,885.16
(ii) Other Deposits									
	0001/0114/000	0.00		0.00		310,000.00		310,000.00	310,000.00
	0013/0113/000	0.00		52,735.95		3,933,332.29		3,880,596.34	3,880,596.34
	0016/0103/000	0.00		0.00		2,602,097.78		2,602,097.78	2,602,097.78

I hereby certify that the closing balances of the above Advance Accounts and Deposit Accounts were reconciled with the respective lists of individual balances, and that reconciliation statements were sent to the Audit in terms of FR 506(2).