

පාර්ලිමේන්තු ප්‍රකාශන මාලා අංකය:492
ආයතනයේ නම : කැපැල් දෙපාර්තමේන්තුව

පාර්ලිමේන්තුවේ රජයේ ගිණුම් පිළිබඳ කාරක සභාව විසින් සභාගත කරන ලද වාර්තා සම්බන්ධයෙන් ස්ථාවර නියෝග අංක 119(4) යටතේ ගරු ආයතනය භාර අමාත්‍යවරයාගේ නිරීක්ෂණ හා ගනු ලබන පියවර පාර්ලිමේන්තුව වෙත ඉදිරිපත් කිරීම.

நாடாளுமன்ற வெளியீட்டுத் தொடர் எண்: 492

நிறுவனத்தின் பெயர் : அஞ்சல் திணைக்களம்

பாராளுமன்ற அரசாங்க கணக்குக் குழுவினால் சமர்ப்பிக்கப்பட்ட அறிக்கைதொடர்பில் நிலையியற் கட்டளை

இலக்கம் 119 (4) கீழ்

கௌரவ அமைச்சரின் அவதானிப்பு மற்றும் எடுக்கப்பட்ட

நடவடிக்கைகள் பாராளுமன்றத்திற்கு முன்வைத்தல்.

Parliamentary Series No.492

Name of the Institution : Department of Posts

Submission of observations of the Hon. Minister in charge of the institution and steps taken with regard to the reports tabled by The Committee on Public Account in terms of Standing Ordrrer No 119(4)

Form (No. 01)
Parliamentary Publication Series No. - 492
Institution - Department of Posts

First Part :85.00																			
No.	Identified deficiency	Actions taken to correct the deficiency																	
1.	Daily running logs and monthly summary reports for pool vehicles had not been submitted to the Auditor General.	Daily running logs and monthly summary reports have been submitted to the Auditor General.																	
2.	The state emblem was not painted on all vehicles.	The state emblem has been painted on all vehicles.																	
3.	A vehicle had not been dispose for less than 8 months after non-repairable condition.	The unrepairable vehicles have been transferred to the other entity and right-off from the books by approval dated 08.07.2025 and forwarded to the following locations. <table><tr><td></td><td>Vehicle No.</td><td>Vehicle Type</td><td>Vehicle Destination and Purpose</td></tr><tr><td></td><td>HF -0576</td><td>Motorcycle</td><td>Postal Museum - For Public Exhibition</td></tr><tr><td></td><td>16 Sri 6905</td><td>Motorcar</td><td rowspan="2">Gampaha Bandaranaike College - For Practical Training of Technical Subject Students</td></tr><tr><td></td><td>60 Sri 7256</td><td>Motor Coach</td></tr></table>				Vehicle No.	Vehicle Type	Vehicle Destination and Purpose		HF -0576	Motorcycle	Postal Museum - For Public Exhibition		16 Sri 6905	Motorcar	Gampaha Bandaranaike College - For Practical Training of Technical Subject Students		60 Sri 7256	Motor Coach
	Vehicle No.	Vehicle Type	Vehicle Destination and Purpose																
	HF -0576	Motorcycle	Postal Museum - For Public Exhibition																
	16 Sri 6905	Motorcar	Gampaha Bandaranaike College - For Practical Training of Technical Subject Students																
	60 Sri 7256	Motor Coach																	
4.	Proper action had not been taken regarding government vehicle accidents as per the F.R.	Activities are being carried out in accordance with Financial Regulations.																	
5.	The balances that should have been adjusted as revealed in the bank reconciliation statements had not been settled within a month in terms of the F.R.	Unrealized payments exceeding 6 months are being dealt with in accordance with financial regulations. Furthermore, actions are being taken to identify and correct unidentified payments and receipts. Quarterly monitoring and follow-up are also carried out in this regard at the Audit and Management Committee meetings, at the headquarters and all the District Accounts Offices.																	


J. M. Mahipala
 Chief Accountant
 Department of Posts
 Colombo 10
 Sri Lanka.

6.	There were outstanding loan balances that had been outstanding for more than a year.	Progress in recovery of outstanding loan balance as of 31.12.2023						
			Dead Officers	Retired Officers	Work bam Officers	Left the service Officers	Others	Total
		Balance as at 2023.12.31	9,312,735.31	12,830,110.31	16,612,740.74	17,798,600.89	1,256,499.54	57,810,686.79
		2024 Deduction	2,998,131.01	6,277,443.99	1,777,293.64	1,562,351.90	264,821.81	12,880,042.35
		2025 Deduction	1,900,371.91	2,463,719.00	2,767,203.99	1,039,539.02	71,077.56	8,241,911.48
		Balance as at 2025.12.31	4,414,232.39	4,088,947.32	12,068,243.11	15,196,709.97	920,600.17	36,688,732.96
7.	Action had not been taken in accordance with Section 571 regarding overdue deposits in the general deposit account.	Action has been taken in accordance with monetary regulations regarding overdue deposits in the general deposit account.						
8.	The collected revenues were not credited directly to the revenue account or were held in a deposit account and credited to the revenue account within less than a month.	When making payments to agency service institutions, payments have been made to certain institutions withholding the first 60 days as per the agreements and credited to the revenue account.						
9.	The collected revenue had not been repaid in accordance with the relevant provisions.	The collected revenue has been repaid to the relevant agency service institutions in accordance with the relevant provisions and agreements.						
10.	Staff had been recruited more than the approved limit.	According to the recruitment procedures prepared in accordance with Public Administration Circular 06/2006, promotions are to be given on completion of service based on the grade promotion system. All those who fulfill the qualifications are to be given promotions. However, at present, due to non-recruitment and retirement of staff, a large number of vacancies have been created. Accordingly, the staff has not exceeded the approved limit at present.						



J. M. Mahipala
Chief Accountant
Department of Posts
Colombo 10
Sri Lanka.

Second Part : 62

No.	Identified deficiency	Actions taken to correct the deficiency
1.	Records had not been maintained to document complaints regarding non-provision of requested information and to explain the actions taken in that regard.	Records are maintained.
2.	The website maintained by the institution did not provide an opportunity for the public to register complaints or compliments.	Although the relevant facilities are provided on the currently maintained website, it is more appropriate to use a separate interface to fulfill the relevant requirements, so a new website with new features is being developed by the Information and Communication Technology Division of the Department and it is now in the final stage. The revamped official website has an interface with the necessary facilities to post complaints or compliments about the Department and other facilities required by the public and is scheduled to be made public. Until the revamped official website is launched, the following facilities have been provided for the public to post complaints or compliments about the Department and to obtain other information about the Department's services. • Direct telephone numbers of all post offices, sub-post offices, regional postal superintendents' offices, deputy postmaster general's offices, accountant's offices and all divisions of the headquarters in the island have been published in the Contact Us menu of the existing website for submitting public complaints in writing or orally. • Having a separate staff to publicize and act on the postal headquarters and the telephone number +94 112 328301-3 and the email addresses info@slpost.lk / pmg@slpost.lk and to act on them. • Having established a hotline with the short number 1950 to communicate with the postal headquarters and express information and opinions verbally.

J. M. Nalwa
 Chief Accountant
 Department of Posts
 Colombo 10
 Sri Lanka.

	Public Administration Circular No. 02/2018 dated 24 th January 2018.	
5.	The number of training opportunities provided was less than 50% of the planned training opportunities.	Regarding the conduct of training programs in the year 2023, action was taken as per the instructions given in the circular BD/CBP/01/01/05/2022 and Section 6 (c) of the circular dated 2023.01.27 issued by the Ministry of Finance, Economic Stability and National Policies. Therefore, the number of training opportunities provided has decreased by more than 50% from the planned training opportunities. However, steps were taken to provide training opportunities as usual from the year 2024.
6.	The audit opinion on the company's accounts was either moderate or adverse.	A qualified opinion had been presented.
7.	No charges had been made for losses incurred by the government from officials in accordance with Section 156(1) of the Financial Regulation.	The relevant departments are being informed about the damages and losses due to the government from the officials and efforts are being made to recover them. All parties have been informed about the recovery of funds. Furthermore, quarterly monitoring and follow-up are carried out in this regard at the Audit and Management Committee meetings, at the headquarters and all the District Accounts Offices.

.....
Chief Accountant,
Post Master General (For)

J. M. Nalder
Chief Accountant
Department of Posts
Colombo 10
Sri Lanka.